

Universal Offer  
(Pre referral)

**FAMILY / WORKFORCE**  
Advice and information relating to hearing loss can be found on our website.  
<https://www.berkshiresensoryconsortium.co.uk/>

**WORKFORCE**  
Online training offers available to all schools – E.g. supporting deaf children, glue ear (if we have the facility to have it sent to all schools)

**WORKFORCE**  
In development – training offers for SEND case officers / joint working with other professionals / SENCO Networks

**Referral to Berkshire Sensory Consortium Service** – forms on website - <https://www.berkshiresensoryconsortium.co.uk/make-a-referral/>  
**Pre-school children** – referred via audiology departments following diagnosis of a hearing loss which meets criteria for referral – e.g. aided / minimum of moderate unilateral loss  
**School age children** – referred by the school setting following receipt of letter from audiology + audiology information available to show meets criteria + parental consent  
**Other** - Referrals may also be made by other sensory support services for children moving into the area / local authorities requesting assessments for EHCP for children new to the area.

**Upon receipt of referral**  
 Pre-school children identified via Newborn Hearing Screening – phone call with family within 2 working days of receipt of referral (including school holidays) with follow up visit arranged.  
 Pre-school children + school age children identified after Newborn Hearing Screening – Confirmation of receipt of referral within 5 working days, assessments and report completed within 8 working weeks of referral + parental consent.  
 Following assessment child may be discharged with advice and information or come onto caseload for advisory or teaching support dependant on need.

Advisory Support

**FAMILY / WORKFORCE**  
Advisory Package which may include: Observation / liaison / pupil profile / equipment management / attendance at AR / support with establish hearing aid wear / training / online training – universal offer / but not direct teaching

EHCNA reports for students not on caseload but requested by LA

**FAMILY**  
 Parent workshops  
 Family fun day  
 Parent / professionals event  
 Post 16 transition online event  
 SEMH / social events for CYP  
 Pre-school groups

Provision of assistive listening devices as appropriate  
 Training for effective use of equipment  
 Maintaining equipment

**WORKFORCE**  
 TA training / network meetings  
 MDT meetings with health  
 Online INSET training  
 BTEC  
 Quality assuring specialist resource bases / specialist schools

Children may move between advisory and teaching packages dependent on change in needs.  
 Children may be discharged to universal offer when their needs can be successfully met in their setting. They can be re-referred to the service.

Teaching Support

**FAMILY / WORKFORCE**  
 Teaching package – Level subject to LA and determined by Natsip Eligibility and subject to core capacity / BSCS staffing.  
 To include range of training / assessment / report / AR / joint working with other professional involved, e.g. SALT / direct work on a teaching programme to support language / communication / positive identify – relating to their hearing loss