

Trading Standards Service Bracknell Forest West Berkshire Wokingham

Assured Care and Support

Are you a Personal Assistant or Careworker?

- Would you like access to free training and business support?
- Would you like your service vetted by Trading Standards?
- We provide templates and guidance to help you set up your business



We can help you to set up and promote your business

We provide free training and business support including DBS checks

Trading Standards is a nationally recognised local government service

A shared service provided by Bracknell Forest Council, West Berkshire Council and Wokingham Borough Council







What is Assured Care and Support?

Assured Care and Support is a joint Trading Standards and Adult Social Care scheme that vets and approves service providers for personal care and other domestic help.

Who can join?

Assured Care and Support is a voluntary accreditation scheme for unregulated care providers*

* Small and Medium Sized Enterprises providing unregulated activities (SMEs) and Personal Assistants, neither of whom are obliged to register with the Care Quality Commission (CQC).

What is involved?

The scheme will ensure local Care and Support workers meet appropriate legal and quality standards. Applicants must undergo a strict vetting process, such as safeguarding checks, which include an Enhanced Disclosure and Barring Service check (DBS) and various business and legal checks.

Members and applicants will have access to free e-learning and some classroom training. We can process DBS checks, which are free in your first year of membership.

You will be invited to meet with a scheme officer to go through the details of the scheme and so we can understand your business plans.

We will explain the essential legal aspects you need to understand to provide care and run a business, eg requirements for CQC and Data Protection.



How will people know that I am Assured Care and Support approved?

Once you are registered on the scheme, you will be issued with a certificate which demonstrates you meet the standards of the scheme.

We have started to take referrals, which we send to everyone on the scheme, but please don't rely on the scheme or the Council for clients. "Being self employed gives you freedom to choose your clients to match you. You can go that little extra mile because it's your time and not dictated to by an agency where your time is very limited."

> 'You work to your high standards which are achievable. My best day is when I walk away having made a difference and my client is happy."

"The experience of being an Assured Care and Support member has been very positive for me. There is a good level of information that's provided on a continuing basis. Thank you."

> The scheme "Has given me confidence to grow and provided me with all the relevant tools that I will need."

How do I apply to join the scheme?

Please visit our website for an application form: www.publicprotectionpartnership.org.uk/assured-care-andsupport Email our Assured Care and Support team at: assuredcareandsupport@westberks.gov.uk Telephone: 01635 503487