

Willows Edge



Care in West Berkshire
www.westberks.gov.uk



West Berkshire
C O U N C I L



Willows Edge Care Home

Willows Edge specialises in providing nursing care for people usually over the age of 65 who may be physically frail or have been diagnosed with dementia.

This purpose built home offers 38 permanent beds, and is situated in a quiet cul-de-sac close to Newbury town centre.

It provides an environment where residents receive a high standard of care and feel valued, safe and secure.

We know that moving into a care home can be difficult for prospective residents and their families and want to make it as easy and stress free as possible by providing an environment where residents receive a high standard of care and expertise in a place where they feel valued, safe and secure. We encourage residents to bring personal items with them, so that they can feel at home.

By taking a person centred approach, we keep the focus on the individual personalities and their strengths and abilities rather than any condition they may be living with.

We aim to respect each resident's privacy and dignity and offer support to encourage their independence wherever possible.

Our residents thrive with individual care plans, created just for them. To ensure we get this right, we actively work with families and friends, the people they know, and that know them best.

Our vision and mission are underpinned by our core values; Respect, Inclusion, Compassion, and Empowerment.



Meals

Our catering is provided by a private contractor Caterplus who offer a nutritious menu which rotates on a six weekly basis, providing several daily choices of breakfast, lunch, dessert, tea and supper. Meals are prepared and homemade using fresh ingredients as far as possible.

Special dietary requirements, such as diabetic, vegetarian, pureed or gluten free are catered for. Residents are consulted daily on their choice of menu.

Activities

We offer activities to suit individual needs and encourage residents to continue with existing hobbies and interests. We have a dedicated Activities Organiser who arranges a variety of activities to suit all tastes and abilities.

Visitors

Family and friends are welcome to visit at any time. Residents are free to choose where these visits take place, this might be in their own room, a communal area, the garden or perhaps somewhere outside the home.

We hold resident and family meetings to ensure we gain feedback from our service users, and actively encourage any comments or ideas on how we can improve the lives of those people we look after.

Registered provider

West Berkshire Council is the registered provider of care at Willows Edge.



To find out more about
life at Willows Edge,

Visit our website: www.westberks.gov.uk

Telephone: 01635 45252

Email us: Willows@westberks.gov.uk

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