

BERKSHIRE

Care Directory

Spring 2024



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- Elderly care
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- End of life care
- Companionship care

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Email – r.amod@promedica24.co.uk
Phone – 01628 965 740 | Mobile – 07990 726411





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Award-winning support for you and your loved ones.
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Our services include:

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- Specialist dementia care
- Hospital to home

... and much more



Reading & Wokingham District

www.rightathome.co.uk/twyford

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Windsor, Maidenhead & Henley

www.rightathome.co.uk/maidenhead

01628 200068



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HOMECARE

0118 3347474
www.gardinershomecare.co.uk

Gardiner's Homecare is an established family business of over 50 years, that has been proudly supporting people to continue to enjoy living independent lives in their own homes.

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If you would like to find out more then call us on **0118 3347474** or email info@gardinershomecare.co.uk
10 Church Street, Caversham, Reading, RG4 8DZ



A lifestyle
tailored
to you

Residents' quality of life is at the heart of everything we do, helping individuals to stay active and independent so they can live each day to the full.

If you're considering a care home call **0333 060 9471**.



Trusted to care

Bickerton House, Bracknell
Dashwood Manor, Basingstoke
Mountbatten Grange, Windsor
Parsons Grange, Shinfield
Winchcombe Place, Newbury
careuk.com

care UK

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Further copies of the directory can be obtained from any of the Berkshire local authorities. Alternatively an ebook can be viewed here: www.octagon.org.uk/berkshire/spring2024



Optalis provides adult social care on behalf of the Royal Borough of Windsor and Maidenhead and Wokingham Borough Council



Introduction

This Directory has been commissioned by the six Unitary Local Authorities in Berkshire

It provides information and advice to help you if you feel you need assistance with your everyday living arrangements.

It contains information on:

- getting your care needs assessed
- alternative ways of meeting your care needs
- the financial help available from Social Services
- the different types of care homes and how they are regulated
- choosing the right care home
- home care agencies and how they are regulated
- choosing the right home care agency.

The directory also contains lists of:

- care homes and the needs they cater for
- home care agencies and the needs they cater for
- other sources of information and advice

The decision that you need help with your everyday living arrangements can be difficult and distressing – we hope that you find the Directory helpful.

Making a decision about care

If you feel you need help with your everyday living arrangements, you should ask your local Social Services to assess your care needs. You are entitled to a Needs Assessment however much money you have. It is essential to have one if you think you may need financial support from Social Services.

Please note: Every effort has been made to ensure that the information in this Directory is correct at the time of going to print – however, things will change over time. Inclusion in this directory does not constitute a recommendation and we cannot give a view as to which of the care homes or home care agencies listed provide the best care or the widest range of services.



How to contact Social Services

Contact information and where to find us

West Berkshire Council

Adult Social Care
Council Offices
Market Street
Newbury
RG14 5LD
01635 503050
Email: adultcare@westberks.gov.uk
www.westberks.gov.uk/adultcare



Wokingham Borough Council

Adult Social Care
P.O. Box 154,
Shute End,
Wokingham, Berkshire. RG40 1WN
0118 974 6000
Email: wokinghambc@wokingham.gov.uk
www.wokingham.gov.uk



WOKINGHAM
BOROUGH COUNCIL

Slough Borough Council

Observatory House
25 Windsor Road
Slough, Berkshire
SL1 2EL
01753 475111 option 1
Email: Adult.SocialCare@slough.gov.uk
www.slough.gov.uk



Reading Borough Council

Adult Social Care
Civic Offices, Bridge Street,
Reading. RG1 2LU
0118 937 3747
Email: community.care@reading.gov.uk



Reading
Borough Council
Working better with you.

Bracknell Forest Borough Council

Adult Social Care
Time Square, Market
Street, Bracknell.
RG12 1JD
01344 351500
Email: adult.services@bracknell-forest.gov.uk
www.bracknell-forest.gov.uk



**Bracknell
Forest
Council**

Royal Borough of Windsor & Maidenhead

Adult Services, Town Hall,
St Ives Road, Maidenhead. SL6 1RF
01628 683744 (Front Door)
Email:
Adultsocialcarefrontdoor@RBWM.gov.uk
www.rbwm.gov.uk



THE ROYAL BOROUGH OF
WINDSOR AND
MAIDENHEAD



Optalis provides adult social care on behalf of the
Royal Borough of Windsor and Maidenhead and
Wokingham Borough Council

The Care Act 2014

What is it and what's changed?

The Care Act 2014 came into force on 1st April 2015 along with a range of new supporting regulations and a single set of new statutory guidance, which, taken together, describe how the Act should be applied in practice. The aim of the change was to simplify and modernise the system, which had become too complex and to introduce a new charging system.

Care and support has changed to be more consistent across England. The Care Act marks a significant reform of social care services and simplifies the many acts of legislation into one modern law.

If you are in need of care and support or, if you are a carer, it is important to know how these changes will help you.

Care and support is the help some adults need to live as well as possible with any illness or disability they may have. It can include help with things like:

- washing
- dressing
- eating
- getting out and about
- keeping in touch with friends or family

What has changed?

All councils are legally required to meet a national minimum level of care and support needs. If you are a carer, you will be entitled to an assessment of your needs, irrespective of whether the person you care for has eligible needs.

For the first time, if you, as a carer, have eligible needs of your own, you have the right to support from your council to help you carry on caring and look after your own wellbeing.

The main changes to care and support are:

- a national level of care and support needs across all councils
- councils work together to make sure you don't have a gap in your care if you move to another area in England
- more help for carers - find out more from your council and Carers Direct
- Deferred Payment agreements extended to all of England (so you shouldn't have to sell your home in your lifetime to pay for your care)

You could benefit from the changes if you:

- receive care and support
- support someone as a carer
- are planning for future care and support

To find out more about the changes and how you might benefit, visit www.gov.uk/careandsupport

You can also speak to your local council for more information and get advice about your circumstances.



Alternative ways of meeting your care needs

What's the options?

Moving into a care home is not always the only option. It may be possible to get care and support in your own home, or move to sheltered accommodation.

If you ask Social Services for help we will talk to you about your situation so that we can fully understand your needs and identify what sort of support will help you best. Our aim is to provide or arrange support and services to enable you to stay living in your own home for as long as you can and to help you stay as independent as possible.

The sorts of things we may organise include:

- help at home with your personal care (such as getting in and out of bed, washing, dressing etc)
- and practical tasks (such as shopping or paying bills)
- community meals – (through lunch clubs)
- adaptations and equipment or daily living aids to help you cope with a disability
- activities and friendship through day centres or other community activities
- information, advice and help on a range of practical issues such as claiming benefits, moving into more suitable accommodation and emergency alarm services.

To qualify for help from Social Services you have to meet our eligibility criteria. Our services are prioritised so that those whose safety and independence is most at risk get services first.

Some Adult Social Care Services are free, some have a fixed charge and some have a variable charge which is based on your ability to pay. There are also independent organisations which specialise in giving free legal and financial advice on paying for the cost of living in a care home.

If you don't qualify for financial help from Social Services there are many private agencies that offer home care and support services.

This directory has a section that lists all the care at home agencies that operate locally.

Moving into a care home

Choosing the right home

Moving into a care home

If you are thinking of moving into a care home and think that you need help with paying for your place there, you must first ask Social Services to assess your needs. If your assessment shows that your needs can be met by help at home, we will explain the sorts of help we can arrange to help you stay living at home.

If your assessment shows that you are likely to need residential or nursing care, we will carry out a financial assessment to see if you are entitled to help towards the care home fees. If you qualify, we will tell you how much funding you are likely to get and how much you will have to pay yourself towards your care.

Choosing a suitable home

If you and Social Services agree that the best outcome for you is to move into a care home, you should get information from as many different homes as possible.

Types of care homes

All care homes have to be registered with the Care Quality Commission. To be registered they must meet the requirements laid out in the National Minimum Standards. If a home wishes to offer specialist services (such as nursing care) they must be registered for this.

Homes registered as care homes only

Homes which are registered as care homes only, are for people who cannot manage to live without the help of other people. They provide accommodation, meals and help with personal care. Healthcare needs are met by community health services.

Care homes that are also registered to provide nursing care

Some care homes are also registered to provide nursing care. This type of home can cater for people who have ongoing health needs that require the skills of qualified nurses. A qualified nurse must be on duty at all times.

Specialist care homes

Other homes are set up and registered to provide specialist care for other types of needs such as physical disabilities, learning disabilities, mental health problems or dementia. They do this by providing appropriate services and facilities to meet these special needs.

Many homes are also registered to meet the needs of particular cultures or religions – they do this by employing staff who speak appropriate languages or by delivering services in a sensitive way.



Paying for your care home

Who qualifies and what are the charges?

Who qualifies for financial help from Social Services?

The rules about who can and can't get help with care home fees are set by the government.

Unlike health, care is not free at the point of use. Everyone has to contribute something towards their care costs now and this will continue in the future.

Extending choice of accommodation

People who receive local authority financial support and whose care and support needs have been determined to be best met in a care home may choose more expensive accommodation than the amount set in their personal budget.

The additional costs associated with such choices (known as "top-up" payments) must be met by the person themselves ("first party top ups") or a third party such as a family member or friend, under a written agreement with the local authority. Currently, there are restrictions on the circumstances in which people themselves can make top-up payments.

However, the decision to make top up payments will remain completely optional and will, as now, be subject to the person making the payments being willing and able to do so and a written agreement with the local authority.

Charges

There is no charge for having your needs assessed or a care plan drawn up. However, there are services for which we do make a charge. The amount will depend on your income and your ability to pay. As mentioned above, we can help you check that you are receiving all the state benefits you are entitled to.

If you receive Attendance Allowance or the care component of the Disability Living Allowance it will be taken as part of your income in calculating your financial contributions. However, these allowances will stop after four weeks unless you are responsible for the full cost of your care home placement.

What to ask/look for when you visit a care home

Homes vary enormously in the services and facilities they offer. Although you will get some idea of what a home is like from its information, there are lots of details that you can only find out by visiting the property and asking questions.

We have put together a list of the sorts of things that you may want to look for and ask. You may find it helpful to photocopy this list so that you can keep a separate record for each home you visit. This will help you remember what you liked or disliked about each home when the time comes to make a decision.

We recommend that you arrange a trial stay at the home you are thinking of moving to before you commit yourself to a permanent move. Homes should be able to offer you a short stay from a few days up to a few weeks.

Choosing a care home checklist

Helping you choose the right home

First impressions			
Were you met when you first arrived?		Do staff seem friendly and polite?	
Does it feel homely and welcoming?		Do the residents seem active, sociable and happy?	
Is it fresh, clean and well decorated?		Are the clothes people are wearing clean and ironed?	
Are the furnishings in good condition?			

Personal care			
Can the home provide personal care sensitively to meet your personal preferences and cultural needs?		Are there bathrooms & toilets near to the bedrooms?	
Can your relatives be involved in your care?		What additional personal care services are provided (e.g. hairdressing, chiropody)?	
How often can you have a bath?		Can you get up and go to bed when you want?	
Can you choose the day and time?		What would happen if your care needs change and you become more dependent?	
Can you have a bath or shower when you want to?		What would happen if the home felt it could no longer cope with your needs?	
Can you choose a bath or a shower?		What are the arrangements for laundry?	

Life within the home			
Is there a telephone where you can take calls in private and comfort?		Are there any rules or restrictions (e.g. going out, time of return etc)?	
Are there any restrictions on making or receiving calls?		Are there smoking and non-smoking areas?	
Is alcohol served or permitted?		Can you handle your own money? If not, what arrangements are in place?	
How are residents involved in decisions about life in the home?		What arrangements are there for religious observance?	
Can you have a telephone in your room?			

Accessibility			
Does the home have the right adaptations and equipment to meet your needs		Is there adequate provision for people with sight or hearing difficulties?	
Does the home have extra wheelchairs and walking aids available?		Are all areas accessible for wheelchair users?	

Bedrooms		
Are rooms single or shared? Is there a choice?		Can you lock your room and is there a secure place for valuables?
Are the bedrooms pleasant and properly equipped?		Can you bring in personal items such as furniture or pictures?
Can you re-arrange your room to suit yourself?		Can you re-decorate or carpet to your own choice?
Is there a call system for emergencies?		Can you control the heating in your room?
Are there sockets for a television or telephone in your room?		

Meals		
How much choice do you get about meals?		Can you choose what time you eat and who you sit with?
Is the food varied and interesting? (ask to look at recent menus)		Can you have meals in your room?
Can they cater for your special dietary needs?		Can you have snacks or drinks any time of the night or day?
Is anything special organised for birthdays or celebrations?		Can you help with ordinary daily activities, such as making a cup of tea?
Are there communal sitting rooms, both with and without TV?		Is there a separate dining room?
What are the shared living rooms like? Are they quiet or noisy?		Are there toilet facilities within easy reach of the communal facilities?

Activities		
What sorts of activities and entertainment are organised?		Can you continue to pursue your hobbies and interests?
Are outings and holidays arranged? How often? Are they additional cost?		Can you have your own flower bed or help in the garden?
Are escorts available if necessary?		Can you stay in your own room if you want to?
Is a library service available?		Is there access to the internet or Wi-Fi? Is it an additional cost?

Choosing a care home checklist

Helping you choose the right home

Visitors			
Are visitors welcome at all times?		Can visitors stay overnight?	
Can visitors eat with you?		Is there somewhere private for you to talk with your visitors?	

Staff			
Are the staff friendly and welcoming?		Do staff talk to residents and how do they talk to them?	
Do staff respect the residents' rights and views?		What staff are available during the day and overnight?	

Health			
What happens if you are ill?		How is medication handled?	
Can you keep your own doctor? (check if your doctor is prepared to visit you there)		What arrangements are made for dentist, optician & chiropodist appointments?	
What happens about hospital stays and outpatient appointments?			

Gardens			
Are grounds/gardens attractive?		Are the paths level and all areas accessible?	
Is there somewhere to sit ?		Are they quiet?	

Terms and conditions			
Are the fees within your price range?		Is the notice to terminate reasonable?	
When and how do the fees change?		Can you keep your room if you are away?	
Do the fees include laundry, toiletries, extra care, activities etc?			



Registration & inspection of care homes

Care Quality Commission ensures good standard of care

The Care Quality Commission was established by the Health and Social Care Act 2008 to regulate the quality of health and social care and look after the interests of people detained under the Mental Health Act.

All care homes must be registered with the Care Quality Commission and can only provide the type of care for which they are registered. To be registered, homes must show that they meet the National Minimum Standards identified by the Care Standards Act 2000. Homes must have their Certificate of Registration on display in the home – look for this when you visit.

All registered homes are inspected regularly by the Care Quality Commission to ensure that they continue to provide a good standard of care. These inspections look at every aspect of service provision, including the way the home is managed, the quality of staff and the training they are given, the activities and routines offered to residents, and the facilities that the home provides. After each inspection a report is produced – you can get copies of these reports from the Care Quality Commission.

How to contact the Care Quality Commission

Berkshire is covered by the South-East Regional office:

London Head Office

Finsbury Tower

103-105 Bunhill Row

London EC1Y 8TG

03000 616161

e-mail: enquiries@cqc.org.uk

For more information about the Care Quality Commission and the National Minimum Standards go to the Care Quality Commission website www.cqc.org.uk

Your rights in a care home

When you move into a care home you have the right to live as normal a life as possible, as if you were still living in your own home. You are entitled to keep your full rights as a citizen and you have the right to:

- choose how you wish to lead your life and to receive suitable help to do so, regardless of disability or age
- be as independent as you want to be and to decide for yourself what you want to do
- go where you want as long as it is safe to do so
- be treated with dignity and respect at all times
- privacy and your own private space
- expect that the routines of the home, such as meal times, will suit your needs
- be fully involved in all decisions that affect you, either personally or to do with the home (your relatives or representatives should also be included)
- expect the home to help to keep you fit, alert and maintain as much independence as possible
- keep in touch regularly with family and friends and to be involved in activities taking place outside the home
- be treated with care and sensitivity.



Care at Home Services (Domiciliary Care)

Providing care and support in your own home

What is Care at Home?

Care at Home Services assist in enabling people to live as independently as possible in their own home, (including sheltered or Extra Care housing).

The Social Services Departments of each of the Berkshire Unitary Authorities seek to give individuals a greater say in how they live their lives and in the services they require to meet their everyday needs.

The Care at Home Service is designed to provide care and support to people living in their own home. It doesn't matter whether your home is owner-occupied, rented, sheltered housing or supported living.

Whilst considering the different care and support services available it may sometimes appear that a residential care home is the only option. It is possible, however, with the right assistance at the right time, to continue living independently in your home. Care at Home (also referred to as Domiciliary Care or Home Care) aims to promote independence in as many aspects of daily living as possible for people who require personal care and support in their home.

Independent sector organisations and the Local Authorities' Adult Social Care Services offer care and support to enable people to remain in their own homes as independently as possible. Specialist care staff work with frail and elderly adults, those with physical or sensory impairments, disabled children, and families, in their own homes.

They help people to regain skills and independence following illness or a hospital admission, and may also help prevent the need for residential home care.

Care staff are also trained in the use of hoists, manual handling, food hygiene and first aid, where these form part of the care required. A range of specialist training is also required to provide care to some user groups, such as people with a learning disability or dementia.

Care at Home should be considered if you require assistance with aspects of personal care, including getting up in the morning and going to bed at night, dressing, washing and maintenance of personal hygiene, and preparing drinks and meals. Care assistants also offer emotional support and encouragement.

All Care at Home organisations providing personal care are required to be registered with the Care Quality Commission. Inspection reports on each organisation are available from Care Quality

Commission (including the Care Quality Commission website: www.cqc.org.uk) or from the Care at Home organisation itself and account should be taken of the report in making your choice.

What do you need?

Care at Home is all about helping you to continue living comfortably, safely and independently in the way you have always done. Care and support is available for as short or as long a period as you need.

Services may include:

- Some housework and help to do chores around the home (and even in the garden), doing the washing and cleaning
- Cooking, shopping, collecting prescriptions and other tasks
- Providing a Community Meals Service (i.e. Meals-on-Wheels)
- Helping you to get out and about, or being company for you while your family go out
- Staying overnight if this would be helpful
- Helping you to get up in the morning, and get ready for bed in the evening, help with washing and bathing (we call this personal care)
- Help to settle back in when you come home from hospital, or if you need to get ready to go on holiday
- Providing equipment and adaptations to help with daily living for disabled people
- Help with exercises your doctor or another health professional has recommended
- Support with your medication
- Attending a Day Care Centre (i.e. Social and Personal Care, Rehabilitation and/or recreation in a Centre)
- Short-term (respite) care at home or in a care home (residential or nursing) (i.e. providing a break for carers)

Help can be an hour a week, or several times a day, or someone living in your home all the time (we call this a live-in service). Some elements of care and support listed above may be limited by each Local Authority's eligibility criteria if your service is provided or purchased from an independent sector provider by the Council.

How can you find someone to help you?

This Care Guide is a good way to find which organisations might be able to help you. We have endeavoured to list all the care agencies registered with the Care Quality Commission who provide care services within the Berkshire area.

Some Berkshire Councils will only work with care agencies that have been accredited by their own Accreditation and Monitoring Team. They work closely with the providers in a supportive

and open way, providing advice and suggestions to help them provide better care services.

These accreditation and monitoring teams assess the quality of local care services against local and national standards. Those who meet the standards are published on accredited lists on each authority's website. Normally a search for 'Accreditation' will produce the results.

The individual Council's lists are updated regularly and contain details of care service providers for:

- Older People
- People with a Learning Disability
- People with a Physical Disability
- Domiciliary agencies (Care at Home)
- Employment agencies / businesses (for supplying staff to residential homes). There are various different types of service depending on what you need and want
- Personal care providers. They are listed in this Care Directory, and will provide you with some or all of the services above. You can contact them to ask more about this, and they will be happy to come and discuss your needs with you
- Live-in care providers. Some of the home care agencies listed specialise in this type of care service. They are indicated in this directory's list of home care agencies and, they will be able to explain what they can do to help you, if you need someone living in your home to provide
- Care and support

- Personal Budgets are an amount of money which the Council can allocate to help an adult with eligible social care needs to get the support they need in the form they choose

They give you more choice and control over how you want to receive your support.

There are lots of different options for managing your Personal Budget. You can choose to have the money in the form of a cash payment, or the local authority can arrange services on your behalf.

Other sources of information are advisory bodies like the Citizens Advice Bureau or Age UK.

Often the best source of information is someone who has used a provider before, and can recommend them personally.

Checks on care services can be made with the Care Quality Commission (see section in this Care Directory), as all personal care services must, by law, be registered and inspected by this Government body.



Care at Home Services (Domiciliary Care)

Providing care and support on your own home

How much will it cost?

Care at Home Services vary depending on what you want and the level of skill that your care worker may need. Standards and regulations have recently been introduced to ensure that people working in Care at Home services are selected, trained and supervised to make sure that you are looked after by someone who is competent, trustworthy and reliable. The cost of these safeguards is included in the fees charged by Care at Home providers.

In general, personal care is likely to cost between £21 - £28 per hour and live-in care from around £1000 - £1200 per week.

If you are purchasing care privately you should contact the various providers to get precise information about their charges. It is quite possible that fees vary across Berkshire depending on the availability of good carers and other factors.

What do you do next?

There is a wide range of services to help you continue living comfortably, independently and safely in your own home. It will

be helpful, when you are choosing a service to have some idea about what you want, and it may be helpful to have someone else with you (a relative or a friend) to ensure that everything you need to know is covered.

It may be that as you discuss this with the Care at Home provider, they can suggest ways to help you that you had not considered. Most providers are very experienced in helping to look after people, and they may give you good advice about things to help you in your home, that you did not know about. It is part of their job to make things easier for you, which will mean that their care workers can help to look after you better.

If you choose a particular Care at Home provider, they will supply you with their customer (or service user) pack, which will include details of what you and they have agreed, and what to do if you are dissatisfied with their service. It is a statutory requirement that you have this information. The provider will also need to check with you at least twice annually in person, that you are satisfied with what you are receiving and to review your service with you.

Live-in Care

What is live-in care?

Live-in care is just that. It allows an individual, or couple, who may require more support than hourly or domiciliary care to remain in the comfort and familiarity of their own home rather than move into a care home. They have one-to-one, high quality 24/7 support from a carefully matched carer who lives with them.

Depending on the provider and level of care agreed, core services typically include: help with mobility and safety, personal care, medication, night time support, shopping, cooking, housework, pet care, admin, trips out and appointments, plus companionship and emotional support. Many carers are specially trained to cope with conditions such as dementia, stroke, MS, Parkinson's or palliative care.

Live-in fees can compare favourably with residential care homes, especially where couples are looked after together. Costs vary depending on requirements, for instance some people may need simple companionship and support with housekeeping, others may have complex medical needs. Live-in care can be ongoing or for shorter term respite, such as helping people get back on their feet after hospital discharge.



Complaints about care services

Speak up

It is important that when you move into a home or receive care in your own home you feel able to complain about anything that goes on – this could be the way you are treated by the staff, or the services and facilities provided. You should also feel able to make comments about the service and make suggestions to help improve them.

Under the National Minimum Standards, care homes and care at home agencies are required to have a simple and easy to use complaints procedure so that you know how to complain and feel confident about making a complaint when, and if, you need to. The home or the agency should give you written information about their complaints procedure, that tells you what you can do if you are unhappy with their services, and about their process for resolving complaints.

It is always best to tell the care staff as soon as you have a problem – if they don't know you are unhappy or upset they won't be able to sort things out. However, if you don't feel comfortable complaining to them (or you aren't happy with the way your complaint was dealt with) you can contact the Care Quality Commission local area office. They will liaise with the home or the agency and make sure that your complaint is dealt with effectively.

If your complaint is about a breach of regulations they will take action against the home or the agency.

You can contact the Care Quality Commission at:

Care Quality Commission

Citygate, Gallowgate, Newcastle upon Tyne NE1 4PA
03000 616161
enquiries@cqc.org.uk

Alternatively, if your place is funded by Social Services you can complain to your own social worker/care manager or you can contact the designated complaints officer for your social services department:

Complaints Team, Adult Social Services

Bracknell Forest Borough Council
Time Square, Market Street,
Bracknell RG12 1JD
01344 351736
asc.complaints@bracknell-forest.gov.uk

Complaints Team, Adult Social Care

Slough Borough Council
Observatory House
25 Windsor Road
Slough, Berkshire SL1 2EL
01753 475111
complaints@slough.gov.uk
adult.socialcare@slough.gov.uk

Complaints Manager

Adult Social Care
West Berkshire District Council
Council Offices
Market Street
Newbury RG14 5LD
01635 503391
complaintsadultsocialcare@westberks.gov.uk

Complaints and Compliments

Royal Borough of Windsor and
Maidenhead
Town Hall
St Ives Road
Maidenhead SL6 1RF
01628 683857
complaintsandcompliments@rbwm.gov.uk

Customer Relations Manager

Freepost RTLS-CKGX-RKLL
Reading Borough Council, Customer
Relations Team
Civic Offices, Bridge Street,
Reading RG1 2LU
Complaints Line: 0118 937 2905
Complaints Email:
socialcare.complaints@reading.gov.uk

Complaints Manager

Community Care
Wokingham Borough Council
P.O. Box 151 Shute End
Wokingham RG40 1WH
0118 974 6000



Other sources of information & advice

Contact information

Citizens Advice Bureau

Contact your local office.

Age UK

Age Concern and Help the Aged have joined forces to become Age UK. Age UK publish a range of factsheets offering information and advice on a wide range of topics including moving into a care home, and care at home.

These can be downloaded from their website www.ageuk.org.uk
0800 1696565

The Relatives' And Residents' Association

Can offer support and advice on any matter concerned with residential care and publish useful guides: 'On being a relative' and 'Guilt' covering the emotional aspects of having a relative move into a care home.

HELPLINE: 0207 359 8136

www.relres.org

Independent Age

Offers general advice on private and voluntary residential accommodation for older people, on care at home and offers advice on funding for long-term care.

www.independentage.org

ADVICE LINE: 0800 319 6789

www.bettercaring.co.uk

A website offering general information and advice on care, including a list of helplines, funding care, and a searchable database of homes.

Elderly Accommodation Counsel

Provides advice on finding and paying for all types of housing for older people, including sheltered housing, residential care, nursing homes, and homes which accept people with mental and physical disabilities. It also provides advice on assessing the suitability of your own home, and the possibilities of adapting it or getting care at home.

www.housingcare.org

0800 3777070

Government Services

For advice on government services and information: www.gov.uk

How a professional care fees adviser can help you

There are two types of care advice services:

- professional financial advice, and
- non-regulated general advice.

Both types of service can explain how the care system works and how you can best manage your care needs. Only a qualified and regulated adviser can give you financial advice on the best way to pay your care fees. This professional is also known as a specialist care fees adviser.

www.payingforcare.org/care-fees-advice

Tea and friendship on Sunday afternoons

Contact the Elderly hold free monthly Sunday afternoon tea parties for people aged 75 and over who live alone and would enjoy socialising with a small group of all ages. Transport is provided. Call Freephone 0800 716543 or visit www.reengage.org.uk/join-a-group/what-happens-at-an-event for more information.

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Registered care homes, care homes with nursing, local authority care homes and independent hospitals in Berkshire

The list of registered care homes was provided by the Care Quality Commission and only includes homes that were registered at the time of going to print. Homes going through the registration process may have since achieved registration. For a complete and up-to-date list of care homes in the area please contact the Commission's area office.

Bracknell Forest Council

Care Homes



Care Home	Contact details	Client Group	No of Beds
Astbury Manor Care Home Crowthorne Road North, Bracknell RG12 7AU Registered Manager: Evelyn Repkovas Owner: Avery Healthcare	01344 359100 astburymanor.admin@averyhealthcare.com www.averyhealthcare.co.uk/care-homes/berkshire/ bracknell/astbury-manor	Residential Care, Dementia Care & Respite Care	64
Beech House Residential Home London Road, Binfield, Bracknell RG42 4AB Registered Manager: Kailash Khanal Owner: Charnley Care Homes Ltd	01344 451949 kailash@beechhouse-dementiacarehome.co.uk www.beechhouse-dementiacarehome.co.uk	Older People/ Dementia	31
Buckler's Lodge Care Home Woodcote Green, Crowthorne, Berkshire RG45 6HZ Registered Manger: Debbie Rapson Owner: Greensleeves Care	01344 377970 www.greensleeves.org.uk	Dementia Old Age Physical Disability Sensory Impairment	80
Edwina Place London Road, Binfield, Bracknell, Berkshire, RG42 4AA Registered Manager: Ewa Bredel	0203 195 151 referrals@choicecaregroup.com www.choicecaregroup.com	Mental Health conditions	12
Fourways Residential Care Home 45 Scotland Hill, Sandhurst GU47 8JR Registered Manager: Marie Stewart Owner: A.V. Atkinson (Fourways) Ltd	01252 871751 diana@atkinsonshomes.com www.atkinsonshomes.com	Older People/ Dementia	20
Heathlands Care Centre Crossfell, Widridings, Bracknell RG12 7RX Owner: Windsar Care Limited	01344 425650 info@heathlandscarecentre.co.uk www.heathlandscarecentre.co.uk	Older People Dementia Mental health conditions	46
Pinehurst Care Centre 38-44 Duke's Ride, Crowthorne RG45 6ND Registered Manager: Mrs Lynne Cotterell Owner: Forest Healthcare Ltd	01344 774233 pinehurst@foresthc.com www.foresthc.com/	Older People	47
St. Brendans Care Home 44 Sandhurst Road, Crowthorne, Bracknell, Berkshire RG45 7HU Registered Manager: Debbie Rapson Owner: B&M Care	01344 779318 stbrendans@bmcare.co.uk	Residential	62
St Christopher's Care Home Ascot Priory, Priory Road, Ascot SL5 8RS Registered Manager: Fidelma Tinneney Owner: Ascot Residential Homes Ltd	01344 884079 info@arhltd.com www.ascotresidentialhomes.co.uk	Older People	25

Care Home	Contact details	Client Group	No of Beds
Bickerton House Warfield Road, Bracknell, RG12 2JB Registered manager: Miss Erika Smith Owner: Care UK	01344 981764 Jo.Anderson@careuk.com	Older people/ dementia/physical disability	77
Bracknell Care Home Crowthorne Road, Bracknell RG12 7DN Registered Manager: Jenean Howarth Owner: Their Perfect Care	01344 484584 jenean@theirperfectcare.co.uk www.theirperfectcare.co.uk	Older People/ Physical Disability	30
Haldane House Nursing Home 127 Yorktown Road, Sandhurst GU47 9BW Registered Manager: Komal Coorjee Owner: A.V. Atkinson Ltd	01276 31838 diana@atkinsonshomes.com www.atkinsonshomes.com	Older People/ Dementia/Physical Disability	25
St David's Nursing Home Ascot Priory, Priory Road, Ascot SL5 8RS Registered Manager: Fidelma Tinneney Owner: Ascot Residential Homes Ltd	01344 884079 info@arhltd.com www.ascotresidentialhomes.co.uk	Older People	39

Care Home	Contact details	Client Group	No of Beds
Waymead Short Term Care St Antonys Close, Binfield Road, Bracknell RG42 2EB Registered Manager: Miss Sarah Faulkner Owner: Bracknell Forest Borough Council	01344 353333 sarah.faulkner@bracknell-forest.gov.uk www.bracknell-forest.gov.uk	Learning Disabilities	10

Care Home	Contact details	Client Group	No of Beds
1 Uppingham Gardens Caversham Park Village, Reading RG4 6SP Registered Manager: Mrs Elizabeth Burns Owner: Voyage 1 Ltd	0118 946 2216 info@voyagecare.com www.voyagecare.com	Learning Disability	7
159 Wensley Road Coley Park, Reading RG1 6DU Registered Manager: Samantha Armstrong Owner: Mrs Olayinka Bukola	0118 958 9022 dcs.manager@hotmail.co.uk	Learning Disability	4
26 St Barnabas Road Emmer Green, Reading RG4 8RA Registered Manager: Mrs Sandra Johnson Owner: Voyage 1 Ltd	0118 946 1775 info@voyagecare.com www.voyagecare.com	Learning Disability	6
29 Briants Avenue Caversham, Reading RG4 5AY Registered Manager: Miss Laura Michelle Newton Owner: The Disabilities Trust	0118 947 9795 info@thedtgroup.org www.thedtgroup.org	Learning Disability	3
2a & 2b Mayfair Tilehurst, Reading RG30 4QY Registered Manager: Mrs Lynette Sally Winch Owner: Voyage 1 Ltd	0118 945 3744 info@voyagecare.com www.voyagecare.com	Learning Disability	10
30 Richmond Road Caversham, Reading RG4 7PR Registered Manager: Ms Ann Burns Owner: Voyage 1 Ltd	0118 946 3282 info@voyagecare.com www.voyagecare.com	Learning Disability	5
Abbeyfield House 11 Maitland Road, Reading RG1 6NL Registered Manager: Miss Gemma Leigh Harvey Owner: Abbeyfield Wey Valley Society Limited	0118 957 2826 enquiries@abbeyfieldreading.org www.abbeyfield.com	Older People	28
The Boltons 4 College Road, Reading RG6 1QD Registered Manager: Mr Vijaye Juggurnauth Owner: The Boltons Care Home Ltd	0118 926 1712 theboltons.carehome24@gmail.com www.theboltons.co.uk	Older People/Mental Health, Dementia	27
Carisbrooke 341 Peppard Road, Emmer Green, Reading RG4 8XG Registered Manager: Mr Khamis Khalid Juma Owner: CHOICE Limited	0203 195 0151 referrals@choicecaregroup.com www.choicecaregroup.com	Learning Disability	6
Chilmington House Armada Court, Westcote Road, Reading RG30 2ES Registered Manager: Ms Martine Dell Owner: Potensial Ltd (t/a Potens)	0118 956 7877 www.chilmingtonhomes.co.uk	Learning & Physical Disability	7

T: 0118 942 9889 E: office@chrysaliscare.org

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9.8

Willow Gardens
Review score 2023
carehome.co.uk*



*carehome.co.uk scores are based on independent reviews with a maximum score of 10. Rating correct as at 17/11/2023

Care Home	Contact details	Client Group	No of Beds
Downshire House 9 Downshire Square, Reading RG1 6NJ Registered Manager: Mr Martin Clayton Owner: Aston Care Ltd	0118 959 5648 downshire@astoncarehomes.co.uk www.astoncarehomes.co.uk	Learning Disability	8
Hazeldene 127 - 131 Wantage Road, Reading RG30 2SL Registered Manager: Mrs Charlie Talent Owner: CHOICE Limited	0203 195 0151 referrals@choicecaregroup.com www.choicecaregroup.com	Learning Disability	10
Jigsaw Creative Care Ltd 77 Russell Street, Reading RG1 7XG Registered Manager: Mr Thomas Ondieki Owner: Jigsaw Creative Care Ltd	0118 939 3623 info@jigsawcreativecare.co.uk / thondieki@jigsawcreativecare.co.uk www.jigsawcreativecare.co.uk	Learning Disability	3
Lakeside Residential Home 25 Whiteknights Road, Reading RG6 7BY Registered Manager: Miss Magdalena Burdzy Owner: Colleycare Limited (t/a B&M Care)	0118 926 8369 info@bmcare.co.uk www.bmcare.co.uk	Older People/ Dementia	72
Life Care Corporation Ltd 29-31 Cressingham Road, Reading RG2 7RU Registered Manager: Miss Lorraine Woolford Owner: Mr Satbir Ahluwalia	0118 986 8944 info@mulberrycare.org.uk www.mulberrycare.org.uk	Older People/ Dementia	41
Moorlands Rest Home 987 Oxford Road, Tilehurst, Reading RG31 6TN Registered Manager: Mrs Koomari Ramdany Owner: Mr & Mrs Sundith Ramdany	0118 942 7522	Older People	12
Mulberry Care Ltd 155a Wokingham Road, Reading RG6 1LP Registered Manager: Angel Ivanov Owner: Mulberry Care Ltd	0118 926 1544 mulberrycare01@mulberrycare.org.uk www.mulberrycare.org.uk	Older People/ Dementia/Learning Disabilities over 65	35
Navara Lodge 1009 Oxford Road, Tilehurst, Reading RG31 6TL Registered Manager: Mr Poorun Bhugooa Owner: Mr & Mrs Poorun Bhugooa	0118 942 4692 navaralodge@outlook.com	Older People	18
Parkview 1 Armour Road, Tilehurst, Reading RG31 6EX Registered Manager: Mr Joe Mandizvidza Owner: CHOICE Limited	0203 195 0151 referrals@choicecaregroup.com www.choicecaregroup.com	Learning Disability	9
Pembroke Lodge 32 Alexandra Road, Reading RG1 5PF Registered Manager: Mr Charles D`Cruz Owner: Mr Charles D`Cruz	0118 941 4200 management@pembrokecare.com www.pembrokecare.com	Older People/ Dementia	20
Peppard House 45 Woodcote Road, Caversham, Reading RG4 7BB Registered Manager: Jackie Carter Owner: CHOICE Limited	0203 195 0151 referrals@choicecaregroup.com www.choicecaregroup.com	Learning Disability	7

Care Home	Contact details	Client Group	No of Beds
Quality Care Providers (Respite Service) 4 Alexandra Road, Reading RG1 5PE Registered Manager: Mrs Osarumen Odiase Owner: Quality Care Providers Ltd	0118 966 6832 info@qualitycareproviders.co.uk www.qualitycareproviders.co.uk	Learning Disability/ Mental Health Conditions/Physical Disability/Sensory Impairment	5
Quality Care Providers 51a Circuit Lane, Southcote, Reading RG30 3HB Registered Manager: Mrs Osarumen Odiase Owner: Quality Care Providers Ltd	0118 966 6832 info@qualitycareproviders.co.uk www.qualitycareproviders.co.uk	Learning Disability	6
St Luke's & The Oaks Residential Home Marshlands Square, Caversham, Reading RG4 8RP Registered Manager: Mrs Kim Franks Owner: Colleycare Limited (t/a B&M Care)	0118 946 1424 info@bmcare.co.uk www.bmcare.co.uk	Older People/ Dementia	78
Yew Tree Lodge 17-19 Redlands Road, Reading RG1 5HX Registered Manager: Mr LekhLimbu Owner: Partnerships in Care 1 Ltd (t/a The Priory Group)	0118 931 3534 adultcare@priorygroup.com www.partnershipsincare.co.uk	Mental Health, excluding learning disability or dementia	16

Care Home	Contact details	Client Group	No of Beds
Beacher Hall Care Home 42 Bath Road, Reading RG1 6PG Registered Manager: Sushma Baral-Sharma Owner: Bupa Care Homes	0118 953 0600 CareHomeEnquiries@Bupa.com www.bupa.co.uk/beacher-hall	Older People/ Physical Disability, Complex Care. Learning Disabilities, Autism, Dementia, Mental Health Conditions, Sensory Impairments, Physical Disabilities, Post-operative care, Respite, Rehabilitation, older people, people 18+	70
Florence House 16-22, Westcote Road, Reading RG30 2DE Contact: Carmelia Pimentel Owner: Jasmine Care Ltd	0118 959 0684 cp@florencecare.net enquiries@florencecare.net	Older People/ Dementia/Physical Disabilities	79
Northcourt Lodge 65 Northcourt Avenue, Reading RG2 7HF Registered Manager: Mrs Revathy Jayakumar Owner – Mr Harbhajan Surdhar	0118 987 5062 manager@northcourtlodgenursinghome.co.uk www.northcourtlodgenursinghome.co.uk	Older People	22
Parkside Care Home Parkside Road, Reading RG30 2DP Registered Manager: Nadia Georgieva Owner: Bupa Care Homes	0118 952 8910 CareHomeEnquiries@Bupa.com www.bupa.co.uk/parkside	Older People/ Physical Disability	75
River View Care Centre Rodway Road, Tilehurst, Reading RG30 6TP Registered Manager: Lizzy Gondo Owner: Maria Mallaband Care Group	0118 972 8360 Manager.RiverView@mmcg.co.uk www.www.mmcgcarehomes.co.uk/carehomes/ river-view	Older People/ Dementia	137

Care Home	Contact details	Client Group	No of Beds
188 Whitley Wood Lane Reading RG2 8PR Registered Manager: Mrs Rachel Jerrard Owner: Reading Borough Council	0118 937 5347 rachel.jerrard@reading.gov.uk www.reading.gov.uk	Learning Disability	6

Care Home	Contact details	Client Group	No of Beds
Applegarth Care Home 24 Huntercombe Lane North, Maidenhead SL6 0LG Owner: Mr Harbhajan Surdhar Registered Manager: Chally Chilimboyi	01628 663287 manager@applegarthcarehome.co.uk www.applegarthcarehome.co.uk	Older People and Dementia	20
Common Road 131 Common Road, Slough SL3 8SX Registered Manager: Mr Abdallah Omar Abdallah Nominated individual: Mr Alex Seery Owner: Look Ahead Care & Support	01753 592454 info@lookahead.org.uk www.lookahead.org.uk	Learning Disability	1
Forget-me-not Residential Home 151 Burnham Lane, Slough SL1 6LA Owner: Vaida Elliott	01628 290 500	Older People	16
Langley Haven Care Home 30 Rambler Lane, Slough SL3 7RR Registered Manager: Mr Uddhav Bhatta Owner: Mr Salim Dhalla	01753 527300 uddhav@langleyhaven-dementiacarehome.co.uk www.langleyhavendementiacarehome.co.uk	Older People & Dementia	35
R.E.A.C.H. - 1 Yew Tree Road Slough, SL1 2AA Registered Manager: Miss Paulina Dorota Burucka Owner: R.E.A.C.H. Ltd	01753 524621 office@reach-disabilitycare.co.uk www.reach-disabilitycare.co.uk	Learning Disability	8
R.E.A.C.H. - 178 Lower Cippenham Lane Cippenham, Slough SL1 5EA Registered Manager: Mrs Issara Marsden Owner: R.E.A.C.H. Ltd	01628 666132 office@reach-disabilitycare.co.uk www.reach-disabilitycare.co.uk	Learning Disability	12
R.E.A.C.H. - 2a Upton Court Road Slough SL3 7LX Registered Manager: Mr Ashish Ahlawat Owner: R.E.A.C.H. Ltd	01753 570222 office@reach-disabilitycare.co.uk www.reach-disabilitycare.co.uk	Learning Disability	8
Seymour House 21-25 Seymour Road, Slough SL1 2NS Registered Manager: Mrs Sharanjit Bajwa Owner: Committed Care Services Ltd	01753 820731 sharan@committedcareservices.com	Learning Disability	11
Stoke House 4 Stoke Poges Lane, Slough SL1 3NT Registered Manager: Mr Ranjit Singh Randhawa Nominated Individual: Mr Balwinder Singh Randhawa Owner: Optimum Specialised Homes (UK) Ltd	07977 012206 Stoke_House@outlook.com	Learning Disability	6

Care Home	Contact details	Client Group	No of Beds
Oak House Forest Close, Wexham Road, Slough SL2 4FA Registered Manager: Agnieszka Klimkowicz-Buda Owner: Care UK Community Partnerships Ltd	01753 528419 Agnieszka.Klimkowicz-Buda@careuk.com www.oakhouseslough.co.uk	Older People/ Dementia	120
Oxford House Nursing Home 204 Stoke Road, Slough SL2 5AY Registered Manager: Miss Amanda Jean McMahon Owner: Mr & Mrs Edward Johnston	01753 536842 info@oxfordhousecare.com www.oxfordhousecare.com	Older People	34
Salt Hill Care Centre 16-20 Bath Road, Slough SL1 3SA Owner: Windsar Care Ltd	01753 575150 info@salthillcare.co.uk www.salthillcare.co.uk	Older People/ Dementia	53
Windmill Care Centre 104 Bath Road, Slough SL1 3SY Registered Manager: Russel Velarde Owner: Maria Mallaband Care Group	01753 213010 manager.windmillcarecentre@mmcg.co.uk	Older People/ Dementia/EMI Residential	53
Windsor Care Centre Burlington Road, Slough SL1 2LD Owner: Windsar Care Ltd	01753 517789 info@windsorcarecentre.co.uk	Older People/ Dementia	69

Care Home	Contact details	Client Group	No of Beds
30 Broad Lane Upper Bucklebury, Reading RG7 6QJ Registered Manager: Mrs Teresa Smith Owner: Voyage 1 Ltd	01635 871191 info@voyagecare.com www.voyagecare.com	Learning Disability (over 65); Physical Disability	6
Appletrees Chapel Row, Bucklebury, Reading RG7 6PB Registered Manager: Karolina Ladra Owner: CHOICE Limited	0203 195 0151 referrals@choicecaregroup.com www.choicecaregroup.com	Learning Disability	8
Baily Thomas House Haysoms Drive, Greenham, Thatcham RG19 8EX Registered Manager: Ms Lisa Landau Owner: Dimensions (UK) Ltd	01635 47218 www.dimensions-uk.org	Learning Disability (over 18)	6
Boxgrove Little Heath Road, Tilehurst, Reading RG31 5TY Registered Manager: Jade MacDonald Owner: CHOICE Limited	0203 195 0151 referrals@choicecaregroup.com www.choicecaregroup.com	Learning Disability	11
Bradbury Cottage 5-6 Priors Court Cottages, Priors Court Road, Hermitage, Thatcham RG18 9JT Registered Manager: Emma Louise Mackay Owner: Priors Court Foundation	01635 247202 mail@priorscourt.org.uk www.priorscourt.org.uk	Learning Disability, Autism young people 19-25 years	8 in four 2 bed flats
Braeburn Lodge Bath Road, Beenham, Reading RG7 5JB Owner: Milkwood Care Limited	01189 306 469 braeburn@milkwoodcare.co.uk www.milkwoodcare.co.uk	Older People	12
Chaffinches St Anne's Opportunity Centre, 108 Paynesdown Road, Thatcham RG19 3TE Registered Manager: Miss Jaana Pirnes Owner: St Anne's Opportunity Centre Ltd	01635 874836 jaana.stannes@btconnect.com	Learning Disability	3
Charlotte House 4 Charlotte Close, Hermitage, Thatcham RG18 9TU Registered Manager: Emma Louise Mackay Owner: Priors Court Foundation	01635 247202 mail@priorscourt.org.uk www.priorscourt.org.uk	Learning Disability, Autism young people 19-25 years	5
Clayhill Road 43 Clayhill Road, Burghfield Common, Reading RG7 3HF Registered Manager: Trina Williams-Feast Owner: Dimensions Ltd	0118 983 5047 www.dimensions-uk.org	Learning Disability	6
Coombe House The Coombe, Streatley-on-Thames, Reading RG8 9QL Registered Manager: Ms Suzanne Howard Owner: Mrs J Windebank	01491 872174 suzanne@coombehouse.co.uk www.coombehouse.co.uk	Older People	24
Dove Cottage 1-2 Priors Court Cottages, Priors Court Road, Hermitage, Thatcham RG18 9JT Registered Manager: Emma Louise Mackay Owner: Priors Court Foundation	01635 247202 mail@priorscourt.org.uk www.priorscourt.org.uk	Learning Disability, Autism young people 19-25 years	6
Downview 11-12 Downview, Park Street, Hungerford RG17 0ED Registered Manager: Theo Lock Owner: T and S Shoemith and L Clements	01488 683087 theo.downview@gmail.com lorraine.downview@gmail.com www.downviewresidentialhome.co.uk	Learning Disability	7

Care Home	Contact details	Client Group	No of Beds
Hillview Farm Ashmore Green Rd, Ashmore Green, Thatcham RG18 9ER	01635 866429	Supported Living	23
Just Homes 3 New Hill, Purley-on-Thames, Reading RG8 8HA Registered Manager: Janet Sibanda Owner: Just Homes	0118 962 4887 mary.eales@btconnect.com www.justhomes.info	Learning Disability	3
Kestrels 84 Hambridge Road, Newbury RG14 5TA Registered Manager: Mrs Joy Aldridge Owner: St Anne's Opportunity Centre Ltd	01635 40862 joy.stannes@btconnect.com	Learning Disability	5
Little Heath Court Little Heath Road, Tilehurst, Reading RG31 5TX Manager: David Brockway Owner: CHOICE Limited	0203 195 0151 referrals@choicecaregroup.com www.choicecaregroup.com	Learning Disability	8
Newton House 404 London Road, Benham Hill, Thatcham RG18 3AA Registered Manager: Ms Tracey Parker Owner: Achieve Together	01635 529817 tracey.parker@achievetogether.co.uk www.achievetogether.co.uk	Learning Disability	7
Oaklands 5 The Green, Theale, Reading RG7 5DR Registered Manager: Mrs Sarah Canning Owner: Voyage 1 Ltd	0118 930 5288 www.voyagecare.com	Learning Disability	6
The Old Vicarage Parsonage Lane, Hungerford RG17 0JB Registered Manager: Mr Gary Devlin Owner: Oak View Care (Berkshire) Ltd	01488 683 634 oldvicarage@oakviewcare.com www.oakviewcare.com	Learning Disability	13
Purley Park Trust - Acorn House 20 Huckleberry Close, Purley-on-Thames, Reading RG8 8EH Registered Manager: Emma Atkinson Owner: Purley Park Trust	0118 942 7608 larryg@purleyparktrust.org www.purleyparktrust.org	Learning Disability	5
Purley Park Trust - Duncan House 18 Huckleberry Close, Purley-on-Thames, Reading RG8 8EH Registered Manager: Mrs Louise Collett Owner: Purley Park Trust	0118 942 7608 larryg@purleyparktrust.org www.purleyparktrust.org	Learning Disability	8
Purley Park Trust - Elizabeth House 14 Huckleberry Close, Purley-on-Thames, Reading RG8 8EH Registered Manager: Ms Katherine Page Owner: Purley Park Trust	0118 942 7608 larryg@purleyparktrust.org www.purleyparktrust.org	Learning Disability	7
Purley Park Trust - Parry House 15 Huckleberry Close, Purley-on-Thames, Reading RG8 8EH Registered Manager: Lorraine Sadler Owner: Purley Park Trust	0118 942 7608 larryg@purleyparktrust.org www.purleyparktrust.org	Learning Disability	8
Purley Park Trust - Slade House 17 Huckleberry Close, Purley-on-Thames, Reading RG8 8EH Registered Manager: Katherine Harries Owner: Purley Park Trust	0118 942 7608 larryg@purleyparktrust.org www.purleyparktrust.org	Learning Disability	8
Purley Park Trust - Watson House 12 Huckleberry Close, Purley-on-Thames, Reading RG8 8EH Registered Manager: Emma O'Connor Owner: Purley Park Trust	0118 942 7608 larryg@purleyparktrust.org www.purleyparktrust.org	Learning Disability	7

Care Home	Contact details	Client Group	No of Beds
Purley Park Trust - Yewbank 19 Huckleberry Close, Purley-on-Thames, Reading RG8 8EH Registered Manager: Emma Atkinson Owner: Purley Park Trust	0118 942 7608 larryg@purleyparktrust.org www.purleyparktrust.org	Learning Disability	5
Robin Cottage 3-4 Priors Court Cottages, Priors Court Road, Hermitage, Thatcham RG18 9JT Registered Manager: Emma Louise Mackay Owner: Priors Court Foundation	01635 247202 mail@priorscourt.org.uk www.priorscourt.org.uk	Learning Disability, Autism young people 19-25 years	6
Rowan Cottage Sulhampstead Road, Burghfield, Reading RG30 3SB Registered Manager: Jacqueline Slater Owner: CHOICE Limited	0203 195 0151 referrals@choicecaregroup.com www.choicecaregroup.com	Learning Disabilities	8

Care Home	Contact details	Client Group	No of Beds
Argyles Care Home Pound Street, Newbury RG14 6AE Registered Manager: Jane Edwards Owner: Bupa	01635 551166 CareHomeEnquiries@Bupa.com www.bupa.co.uk/argyles	Older People	48
Bayford House Care Home Rookwood, Stockcross, Newbury RG20 8LB Registered Manager: Christine Hutchings Owner: Bupa	01488 608632 CareHomeEnquiries@Bupa.com www.bupa.co.uk/bayford-house	Older People	57
Beacher Hall Care Home 42 Bath Road, Reading RG1 6PG Registered manager: Sushma Baral-Sharma Owner: Bupa	Tel 0118 321 7926 CareHomeEnquiries@Bupa.com www.bupa.co.uk/beacher-hall	Older People, Complex Care, Learning Disabilities, Autism, Dementia, Mental Health Conditions, Sensory Impairments, Physical Disabilities, Post-operative care, Respite, Rehabilitation, older people, people 18+	70
Hollies Care Home Reading Road, Burghfield Common, Reading RG7 3BH Registered Manager: Yasemin Ucan Owner: Larchwood Care Homes Limited	0118 9832254 hollies.manager@larchwoodcare.co.uk www.larchwoodcare.co.uk/hollies	Older People, Dementia Care, Respite	58

Care Home	Contact details	Client Group	No of Beds
Hungerford Care Home Wantage Road, Hungerford Newtown RG17 0PN Registered Manager: Julie Napier Owner: Brighterkind	01488 853329 hungerford@brighterkind.com www.brighterkind.com/hungerford	Older People, Dementia, nursing, old age/elderly care	52
Newbury Grove Care Home 370 London Road, Newbury RG14 2QH Home Manager: Adarsh Kurian Owner: Care UK	0333 006 8906 adarsh.kurian@careuk.com www.careuk.com/newbury-grove	Older People, Dementia/ Alzheimer's, Old Age/Elderly Care, Physical Disability	68
Parkside Care Home Parkside Road, Reading RG30 2DP Registered manager: Nadia Koseva Owner: Bupa	0118 321 6819 CareHomeEnquiries@Bupa.com www.bupa.co.uk/parkside	Older People	72
Thatcham Court Care Home Chapel Street, Thatcham RG18 4QL Registered Manager: Hazel Corrigan Owner: Bupa	01635 873834 CareHomeEnquiries@Bupa.com www.bupa.co.uk/thatcham-court	Dementia Care	60
The Donnington Care Home Wantage Road, Newbury RG14 3BE Owner: Bupa Registered manager: Roseann Sweeney	01635 521272 CareHomeEnquiries@Bupa.com www.bupa.co.uk/the-donnington	Older People	37
Winchcombe Place Maple Crescent, Newbury RG14 1LN Registered Manager: Kerry Thompson Owner: Care UK	0333 434 3096 www.careuk.com/winchcombe	Older People/ dementia care	80

West Berkshire

Local Authority Homes

Care Home	Contact details	Client Group	No of Beds
Birchwood Birchwood Road, Newbury RG14 2PP Home Manager: Jenn Bunce Owner: West Berkshire Council	01635 33967 Birchwood@westberks.gov.uk https://www.westberks.gov.uk/carehomes	Caring for adults over 65, Dementia, Physical Disabilities, Sensory Impairments	60
Notrees 10 High Street, Kintbury, Hungerford RG17 9TW Registered Manager: Gemma Brown Owner: West Berkshire Council	01488 658332 notrees@westberks.gov.uk https://www.westberks.gov.uk/carehomes	Caring for Adults over 65 years, Caring for adults under 65 years, Dementia, Sensory Impairments	16
Willows Edge Hutton Close, Shaw, Newbury RG14 1HJ Residential Unit Manager: Jacqui Preston Owner: West Berkshire Council	01635 45252 Willows@westberks.gov.uk https://www.westberks.gov.uk/carehomes	Caring for Adults over 65 years, Dementia, Physical Disabilities, Sensory Impairments	36

Care Home	Contact details	Client Group	No of Beds
43 Station Road Wraysbury TW19 5ND Registered Manager: Rugare Mtingwazi Owner: Voyage 1 Ltd	01784 483154 info@voyagecare.com www.voyagecare.com	Learning Disability	6
87 Pinkneys Road Pinkneys Green, Maidenhead SL6 5DT Registered Manager: Shannon O'Sullivan Owner: Voyage 1 Ltd	01628 626167 info@voyagecare.com www.voyagecare.com	Learning Disability	3
Boulters Lock Residential Care Home 56 Sheephouse Road, Maidenhead SL6 8HP Registered Manager: Gurmeet Ubhie Owner: Hartford Care (2) Ltd	01628 634985 boulterslock@hartfordcare.co.uk www.hartfordcare.co.uk	Older People/ Dementia	32
Bramerton Upper Bray Road, Bray, Maidenhead SL6 2DB Registered Manager: Ms Olushola Fakolujo Owner: CHOICE Ltd	0203 195 0151 referrals@choicecaregroup.com www.choicecaregroup.com	Learning Disability	11
Clara Court 21 Courthouse Road, Maidenhead SL6 6JE Registered Manager: Gladys Chironga Owner: Care UK Community Partnerships Ltd	01628 776022 gladys.chironga@careuk.com www.careuk.com/care-homes/clara-court- maidenhead	Older People/ Dementia/Learning Disability/Physical Disability/Mental health conditions	76
Disabilities Trust - 25 Welby Close Maidenhead SL6 3PY Registered Manager: Mrs Lise-Lotte Thorngate Owner: The Disabilities Trust	01628 824154 info@thedtgroup.org www.thedtgroup.org	Learning Disability	3
Eton House Residential Homes 68 Eton Road, Datchet SL3 9AY Registered Manager: Miss Lynn Wootton Owner: Eton House Residential Home	01753 547251 enquiries@eton-house.co.uk www.eton-house.co.uk	Older People/ Dementia	26
Fearnley House 86 Straight Road, Old Windsor SL4 2RX Registered Manager: Vlad Maracineanu Owner: CHOICE Ltd	0203 195 0151 referrals@choicecaregroup.com www.choicecaregroup.com	Learning Disability	4
Herewards House 15 Ray Park Avenue, Maidenhead SL6 8DP Registered Manager: Mr Jeet Rukunny Owner: Herewards House Limited	01628 629038 herewardshouse@yahoo.co.uk www.qualitycarehomes.net	Older People/ Dementia	27
Heronsmede 88 & 90 Straight Road, Old Windsor SL4 2RX Registered Manager: Mildred Chawanda Owner: CHOICE Ltd	0203 195 0151 referrals@choicecaregroup.com www.choicecaregroup.com	Learning Disability	8
Meadowbank Care 44 Braywick Road, Maidenhead SL6 1DA Registered Manager: Mrs Supinderjeet Brar Owner: Cedar House Care Home Limited	01628 781186 meadowbank.uk@btconnect.com www.meadowbankcare.com	Older People	22
Nightingales Care Home Islet Road, Maidenhead SL6 8LD Registered Manager: Mrs Richelle Dix Owner: Thames Carehome Ltd	01628 621494 riccidix@aol.com www.woodgatehealthcare.com	Older People	17

Care Home	Contact details	Client Group	No of Beds
Normanhurst Residential Home 26 High Town Road, Maidenhead SL6 1PB Registered Manager: Adam Heeroo Owner: Normanhurst Care Limited	01628 632618 stay@normanhurst.co.uk www.normanhurst.co.uk	Older People/ Dementia	23
Osborne House 90 Osborne Road, Windsor SL4 3EN Registered Manager: Ms Greta Warner Owner: Advance Housing & Support Ltd	01753 856185 info@advanceuk.org www.advanceuk.org	Learning Disability	9
Tregona 3 Edith Road, Maidenhead SL6 5DY Registered Manager: Shannon O'Sullivan Owner: Voyage 1 Ltd	01628 789433 info@voyagecare.com www.voyagecare.com	Learning Disability	3
White House 334 Horton Road, Datchet, Slough SL3 9HY Registered Manager: Mrs Diane Grist Owner: CHOICE Ltd	0203 195 0151 referrals@choicecaregroup.com www.choicecaregroup.com	Learning Disability	9
White Lodge Care Home White Lodge, Bisham Road, Marlow SL7 1RP Registered Manager: Roderick Ting Owner: White Lodge Care Home Ltd	01628 898281 whitelodge_bisham@tiscali.co.uk www.whitelodgecare.com	Older People/ Dementia/Physical Disability	23
Winton House 51 Dedworth Road, Windsor SL4 5AZ Registered Manager: Donna Bristow	01753 856466 donna@abbeyfieldmaidenhead.org Abbeyfield (Maidenhead) Society Ltd	Older People	29

Care Home	Contact details	Client Group	No of Beds
Apple Hill Henley Road, Hurley, Maidenhead SL6 5LH Registered Manager: Tercy Bheka Owner: Henley Healthcare Ltd	01628 823200 info@applehill.org.uk www.applehill.org.uk	Older People/ Dementia/Learning Disability/Physical Disability/Mental health conditions/ people detained under MHA/Sensory Impairments	42
Ascot Grange Bagshot Road, Ascot SL5 9PR Registered Manager: Mark Deadman Owner: Signature of Sunninghill (Operations) Limited	01344 636050 enquiries.signatureascot@signaturesl.co.uk www.signature-care-homes.co.uk		
Cherry Garden Nursing Home Breadcroft Lane, Littlewick Green, Maidenhead SL6 3QF Registered Manager: Ms Conilyn Luispro Owner: Amberbrook Limited	01628 825044 cherry.garden@btconnect.com www.cherrygardennursinghome.com	Older People/Caring for adults under 65 yrs/Dementia/ Physical disabilities	36
Dormy House Ridgemount Road, Sunningdale SL5 9RL Registered Manager: do not have this information at present Owner: Caring Homes Healthcare Group Ltd	01344 872211 dormy@ariacare.co.uk www.ariacare.co.uk	Older People/ Dementia	88
Foxleigh Grove Nursing Home Forest Green Road, Holyport, Maidenhead SL6 3LQ Registered Manager: Mr Mark Aram Owner: Mr Mark Aram	01628 673332 info@foxleighgrove.co.uk www.foxleighgrove.co.uk	Older People/ Physical Disability	39
Signature of Ascot (Gracewell) Burleigh Road, Ascot. SL5 7LD Registered Manager: Raina Jordan Owner: Gracewell Healthcare Limited	01344 988476		
Harwood House Nursing Home Spring Lane, Cookham Dean, Maidenhead SL6 6PW Registered Manager: Ms Morag Forsyth Owner: Harwood House Limited	01628 478000 home@harwoodhouse.co.uk www.harwoodhouse.co.uk	Older People	35
Larchfield House Larchfield Road, Maidenhead SL6 2SJ Registered Manager: Mr Clifford Grand-Scrutton Owner: H Plus Care Ltd	01628 639428 manager@larchfieldcare.com www.hplus.care	Older People/ Dementia	75
Larkland House Care Centre London Road, Ascot SL5 7EG Registered Manager: Miranda Morgan Owner: Care UK Community Partnerships Limited	01344 872121 manager.larklandhouse@careuk.com http://www.careuk.com/care-homes/larkland- house-ascot	Older People/Caring for adults under 65 yrs/Dementia/Mental health conditions/ Physical disabilities/ Substance misuse problems	78
Longlea Nursing Home Fifield Road, Fifield, Maidenhead SL6 2PG Registered Manager: Kayleigh Dudley Owner: Longlea Ltd	01628 634201 longlea@Atkinsonshomes.com http://www.atkinsonshomes.com	Older People	22

Care Home	Contact details	Client Group	No of Beds
Lynwood Care Centre Lynwood Court, Rise Road, Sunninghill, Ascot SL5 0FG Registered Manager: Nicola Hall Owner: Ben-Motor and Allied Trades Benevolent Fund	01344 298100 nicola.hall@ben.org.uk www.lywoodcare.co.uk	Older People/Caring for adults under 65 yrs/Dementia/Physical disabilities/Sensory impairments	96
The Manor Care Home Church Road, Old Windsor SL4 2JW Registered Manager: Colleen Joubert Owner: Greensleeves Care	01753 832920 www.greensleeves.org.uk	Older People/Dementia/Mental health conditions/Physical disabilities/Sensory Impairments	65
Mountbatten Grange Helston Lane, Windsor, SL4 5GG Interim Manager: Debbie Winwood Owner: Care UK	03333315859		
Queens Court 1 Dedworth Road, Windsor SL4 5AZ Registered Manager: Ruth Sohail Owner: Care UK	01753 967930 ruth.sohail@careuk.com www.careuk.com	Older People	62
Sandown Park Care Home 61 Vale Road, Windsor SL4 5JY Registered Manager: Mrs Shahnaaz Mohamad Owner: Healthcare Homes (LSC) Limited	01753 833140 manager@sandownpark.healthcarehomes.co.uk	Older People/Caring for adults under 65 yrs/Dementia	95
St Mark's Care Home 110 St Mark's Road, Maidenhead SL6 6DN Registered Manager: Arturas Repkovas Owner: Bupa Care Homes (ANS) Ltd	01628 582800 CareHomeEnquiries@Bupa.com www.bupa.co.uk/st-marks	Older People/Dementia	80

Care Home	Contact details	Client Group	No of Beds
16 Homeside Close Off Whurley Way, Maidenhead SL6 7RB Registered Manager: Charlotte Sehmi Owner: Royal Borough of Windsor and Maidenhead	01628 630710 beverley.wyatt@rbwm.gov.uk www.rbwm.gov.uk	Learning Disability	8
5, Winston Court Halifax Road, Maidenhead SL6 5HU Registered Manager: Charlotte Sehmi Owner: Royal Borough of Windsor and Maidenhead	01628 418804 beverley.wyatt@rbwm.gov.uk www.rbwm.gov.uk	Learning Disability	8
9 Allenby Road Maidenhead SL6 5BF Registered Manager: Judith Nalusiba Owner: Royal Borough of Windsor and Maidenhead	01628 781261 karen.woolford@rbwm.gov.uk www.rbwm.gov.uk	Learning Disability	8

Care Home	Contact details	Client Group	No of Beds
1 Longmore Road 1 Longmore Road, Whitely Wood, Reading, Berkshire, RG2 8QG Registered Manager: Ms Linda Neilson Owner: Voyage 1 Ltd	(0118) 986 7457 calliemayne@voyagecare.com	Learning Disability/ Supported Living	7
Abbeyfield Winnersh Woodward Close, Winnersh, Berkshire RG41 5NW Operations Manager: Susan Smart Owner: Abbeyfield Society	0118 977 4246 s.smart@abbeyfield.com	Learning Disability, Mental Health, Physical Disability	62
Alexandra Grange Oaklands Drive, Molly Millars Lane, Wokingham RG41 2RU General Manager: Mrs Pinky Nacario Ibarrientos Owner: Hallmark Care Homes (Wokingham) Ltd	0118 912 3210	Older People	55
Ashton 38 Sarum Crescent, Ashton, Wokingham, Berkshire, RG40 1XF Home Manager: Rose Marau Owner: Anthony Toby Homes Trust	0118 977 2334	Learning Disability	3
Beech House 49 Crockhamwell Road, Woodley, Wokingham, RG5 3JY Registered Manager: Anita Harvey Owner: Voyage 1 Ltd	0118 969 8373	Learning Disability, Mental Health, Physical Disability	6
Belamie Gables 210 Hyde End Road, Spencers Wood, Reading RG7 1DG Home Manager: Jade Absolom Owner: Nadam Care Ltd	0118 988 3417 jade.absolom@nhs.net	Older People, Mental Health, Physical Disability	20
Cornerways 32 Arbor Lane, Winnersh, Wokingham RG41 5JD Home Manager: Joanne Mullan Owner: Voyage 1 Ltd	0118 977 0036 joannemullan@voyagecare.com	Learning Disability, Mental Health, Physical Disability	8
Dimensions - 2 Dunstan's Drive Winnersh, Wokingham RG41 5EB Manager: Ms Lenka Hlavacova Owner: Dimensions (UK) Ltd	07920 861842 lenka.hlavacova@dimensions-uk.org	Learning Disability, Mental Health, Physical Disability	4
Dimensions - 6 Sadlers Lane Winnersh, Wokingham RG41 5AJ Manager: Caroline Muriuki Owner: Dimensions (UK) Ltd	07392 197252 caroline.muriuki@dimensions-uk.org	Supported Living	4
Dimensions - 95 New Wokingham Road 95 New Wokingham Road, Crowthorne, Berkshire, RG45 6JN Registered Manager: Samantha Sawyer Owner: Dimensions (UK) Ltd	01344 752682 samantha.sawyer@dimensions-uk.org	Supported Living	4
Dimensions - Parrot Farmhouse Aborfield Road, Shinfield, Reading RG2 9EA Registered Manager: Leonora Ward Owner: Dimensions (UK) Ltd	0118 988 5051 lee.ward@dimensions-uk.org www.dimensions-uk.org	Learning Disability	8



Care Home	Contact details	Client Group	No of Beds
Down Lodge 11 Sturges Road, Wokingham RG40 2HG Managing Director: Vaida Elliott Owner: Down Lodge Residential Care Ltd	07900 242393 downlodge@hotmail.co.uk	Older People	16
Hilltop House 30 Hilltop Road, Twyford, Reading RG10 9BN Manager: Janette Hitti Owner: Hilltop House Ltd	0118 934 0053 janette.hilltophouse@hotmail.com	Older People, Mental Health, Physical Disability	8
Lovat House 6 Crescent Road, Wokingham RG40 2GB Manager: Ms Fiona Honeyman Owner: Mr Ian Tappin	0118 978 6750 info@lovatthhouse.co.uk	Older People, Mental Health, Physical Disability	26
Lynden Hill Clinic Lynden Hill Lane, Kiln Green, Berkshire RG10 9XP Contact: Anne Ikin Owner: Lynden Hill Clinics Limited	0118 940 1234 enquiries@lynden-hill-clinic.co.uk www.lyndenhill.com	Post-operative care, respite and rehabilitation	28
Magnolia Lodge 42 Hollow Lane, Shinfield, Berkshire RG2 9BT Contact: Karolina Ahmed Owner: Care Tech Community Services Ltd	0118 988 8732 magnolia.lodge@caretech-uk.com www.caretech-uk.com	Learning Disability	10
Multi-Care 375 Old Whitley Wood Lane, Reading RG2 8PY Manager: Adama Challe		Learning Disability	4
Murdoch House 1 Murdoch Road, Wokingham RG40 2DL Home Manager: Louise Hulme Owner: Four Seasons 2000 Ltd	0118 978 5423 contractlibrary@fshc.co.uk	Older People	27
Optalis - Loddon Court 289 Wokingham Road, Earley, Reading RG6 7ER Locality Manager: Mirna Zestic Owner: Optalis	0118 966 0484 www.optalis.org	Respite	8
Ravenswood Village - Copper Beech Nine Mile Ride, Ravenswood Village, Crowthorne RG45 6BQ Registered Manager: Miss Nadine Hodge Owner: Norwood Ravenswood Ltd	01344 755645 info@norwood.org.uk www.norwood.org.uk	Learning Disability, Supported Living	4
Ravenswood Village - Eretz Nine Mile Ride, Ravenswood Village, Crowthorne RG45 6BQ Registered Manager: Alan Manley Owner: Norwood Ravenswood Ltd	01344 755513 info@norwood.org.uk www.norwood.org.uk	Learning Disability, Supported Living	10

Care Home	Contact details	Client Group	No of Beds
Ravenswood Village - Kadimah Ravenswood Village, Nine Mile Ride, Crowthorne, Berkshire RG45 6BQ Home Manager: Robert Wilman Owner: Norwood Ravenswood Ltd	01344 755574 robert.wilman@norwood.org.uk www.norwood.org.uk	Learning Disability, Supported Living	11
Ravenswood Village - Pamela Barnett Nine Mile Ride, Ravenswood Village, Crowthorne RG45 6BQ Registered Manager: Matt Martin Owner: Norwood Ravenswood Ltd	01344 755625 info@norwood.org.uk www.norwood.org.uk	Learning Disability, Supported Living	16
Ravenswood Village - The Elms Ravenswood Village, Nine Mile Ride, Crowthorne, Berkshire RG45 6BQ Home Manager: Mark Sklar Owner: Norwood Ravenswood Ltd	01344 755576 mark.sklar@norwood.org.uk www.norwood.org.uk	Learning Disability, Supported Living	11
Ravenswood Village - The Farmhouse Nine Mile Ride, Ravenswood Village, Crowthorne RG45 6BQ Home Manager: Robert Wilman Owner: Norwood Ravenswood Ltd	01344 755 533 robert.wilman@norwood.org.uk www.norwood.org.uk	Learning Disability, Supported Living	8
Ravenswood Village - The Firs Nine Mile Ride, Ravenswood Village, Crowthorne RG45 6BQ Registered Manager: Lisa Brown Owner: Norwood Ravenswood Ltd	01344 755580 info@norwood.org.uk www.norwood.org.uk	Learning Disability, Supported Living	10
Ravenswood Village - The Green Nine Mile Ride, Ravenswood Village, Crowthorne RG45 6BQ Home Manager: Carol Goodall Owner: Norwood Ravenswood Ltd	01344 755568 carol.goodall@norwood.org.uk www.norwood.org.uk	Learning Disability, Supported Living	13
Ravenswood Village - The Orchard Nine Mile Ride, Ravenswood Village, Crowthorne RG45 6BQ Registered Manager: Nadine Hodge Owner: Norwood Ravenswood Ltd	01344 755585/558 nadine.hodge@norwood.org.uk www.norwood.org.uk	Learning Disability, Supported Living	11
Ravenswood Village - The Tager Centre Nine Mile Ride, Ravenswood Village, Crowthorne RG45 6BQ Registered Manager: Carol Goodall Owner: Norwood Ravenswood Ltd	01344 755632/5681 carol.goodall@norwood.org.uk www.norwood.org.uk	Learning Disability, Supported Living	16
Ravenswood Village - Tikvah & Tikvah Woodpeckers Nine Mile Ride, Ravenswood Village, Crowthorne RG45 6BQ Home Manager: Alex Brain Owner: Norwood Ravenswood Ltd	01344 755614 alex.brain@norwood.org.uk www.norwood.org.uk	Learning Disability, Supported Living	8

Care Home	Contact details	Client Group	No of Beds
Ravenswood Village - Tova Nine Mile Ride, Ravenswood Village, Crowthorne RG45 6BQ Registered Manager: Eliamani Andrews Owner: Norwood Ravenswood Ltd	01344 755646/5549 eliamani.andrews@norwood.org.uk www.norwood.org.uk	Learning Disability, Supported Living	8
The Rookery Cottage 249 Shinfield Road, Shinfield, Reading RG2 8HE Registered Manager: Joanne Mullan Owner: Voyage 1 Ltd	0118 987 2278 joannemullan@voyagecare.com	Learning Disability, Mental Health, Physical Disability	6
Shinfield View School Green, Shinfield, Reading RG2 9EH Registered Manager: Jodie Whatmore Owner: Shinfield View Lodge Ltd	0118 467 4727 jodie.whatmore@berkleycaregroup.co.uk	Dementia	66
Staverton 25 Murdoch Road, Wokingham RG40 2DQ Registered Manager: Linda Gent Owner: Anthony Toby Homes Trust	0118 989 1557 linda.gent@tobyhomes.org.uk	Learning Disability	14
Suffolk Lodge 18 Rectory Road, Wokingham RG40 1DH Registered Manager: Wendy Luck Owner: Optalis	0118 979 3202 wendy.luck@optalis.org www.optalis.org	Older People/ Dementia	34
Valerie's Rest Home 20 Ravenswood Avenue, Crowthorne RG45 6AY Home Manager: Shelley Young Owner: S.E.S Care Homes Ltd	01344 761701 s.young@sescarehomes.co.uk www.sescarehomes.co.uk	Older People	17
Warren Lodge Care Centre Warren Lane, Finchampstead, Wokingham RG40 4HR Home Manager: Goce Kostadinovski Owner: Forest Healthcare Ltd	0118 973 4576 goce.kostadinovski@foresthc.com www.foresthc.com	Older People/ Dementia	55
Wild Acres Care Home 440 Finchampstead Road, Finchampstead, Wokingham RG40 3RB Registered Manager: Andrina Fry Owner: Wild Acres Care Home Ltd	0118 973 3670 manager@wildacrescarehome.co.uk www.wildacrescarehome.co.uk	Older People	26

Care Home	Contact details	Client Group	No of Beds
Austen House Kilnsea Drive, Lower Earley, Reading RG6 3UJ Home Manager: Sevinj Hashimova Owner: Barchester Healthcare Ltd	0118 911 3018 austen@barchester.com www.barchester.com	Older People/ Dementia	79
Bridge House Nursing Home 64 High Street, Twyford RG10 9AQ Registered Manager: Annie Lampard Owner: Bridge House Holdings Limited	0118 934 0777 homemanager@bridgecare.org www.bridgecare.org	Older People, Mental Health, Physical Disability	47
Glebelands Care Home Woolf Drive, Glebelands Road, Wokingham RG40 1DU Home Manager: Dorina Hirta Owner: Greensleeves Homes Trust	0118 974 3260 doina.hirta@greensleeves.org.uk www.greensleeves.org.uk	Older People, Mental Health, Physical Disability	42
Parsons Grange Westall Street, Shinfield, Reading RG2 9AU Registered Manager: Ali Rozina Owner: Care UK Community Partnerships Ltd	0118 321 1569	Older People	68
Prince Philip Duke of Edinburgh Court Mole Road, Sindlesham, Wokingham, Berkshire, RG41 5AE Registered Manager: Abigail Cranston Owner: Royal Masonic Benevolent Institution	0118 978 7496 acranston@rmbi.org.uk www.rmbi.org.uk	Older People, Mental Health, Physical Disability	90
Sonning Gardens Care Home Old Bath Road, Sonning, Reading RG4 6TQ General Manager: Carmella Magbitang Owner: Sunrise Operations Sonning Ltd	01189 44 4300 carmela.magbitang@signaturesl.co.uk www.signature-care-homes.co.uk	Older People, Mental Health, Physical Disability	100
The Berkshire Care Home 126 Barkham Rd, Wokingham RG41 2RP Registered Manager: Natasha Southall Owner: Optalis	0118 911 5384 theberkshire@brighterkind.com www.brighterkind.com/theberkshire	Older People	50
The Mount School Hill, Wargrave RG10 8DY Registered Manager: Alexandru Tudor Toasca Owner: Bondcare (Henley) Ltd	0118 940 2046 themountmanager@bondcare.co.uk	Older People, Mental Health, Physical Disability	37
West Oak Murray Road, Wokingham RG41 2TA General Manager: Charles Sadler Owner: Barchester Healthcare Ltd	0118 979 5100 charles.sadler@barchester.com www.barchester.com	Older People/ Dementia	63
Woodbury House Jouldings Lane, Farley Hill, Swallowfield, Reading RG7 1UR Home Manager: Jade Allwood Owner: Four Seasons 2000 Ltd	0118 911 1224 jade.allwood@brighterkind.com www.brighterkind.com	Older People	38

Home Care Agencies

Contact information

Care Agency	Contact details	Client Group
A2Dominion Care & Support Care & Support Office, Chimney Court, Shilling Close, Tilehurst, Reading RG30 4EN Registered Manager: Mrs Fiona Meaden	Tel: 0118 950 5204 Fax: 0118 959 4892 info@A2dominion.co.uk www.a2dominion.co.uk	Domiciliary Care
Aaron Abbey Care Services Limited Unit 12, Indigo House, Mulberry Business Park, Fishponds Road, Wokingham RG41 2GY Registered Manager: Dr Emmanuel Zyambo	Tel: 07557 665337 admin@aaronabbeycare.co.uk www.Aaronabbeycare.co.uk	Domiciliary Care
A & T Caring Services Ocean House, First Floor, The Ring, Bracknell RG12 1AX Registered Manager: Andrew Nyabango	Tel: 01344 666061 Fax: 01344 388001 Andrew@atcaringservices.co.uk www.atcaringservices.co.uk	Domiciliary Care
Abicare Services Limited Abihouse, 1a Brunel Rd, Salisbury SP2 7PU Registered Manager: Becky Randall	Tel: 01722 342777 help@abicare.co.uk www.abicare.co.uk	Live-in care
Abi-Support LTD Baptist House, 129 Broadway, Didcot, Oxon OX11 8XD Registered Manager: Margaret Abioke	Tel: 01235 519508 info@abi-support.co.uk www.abi-support.co.uk	Dementia, Mental Health needs, Dementia, Stroke and Community support
Absolute Care UK 4a Arkwright Road, Reading RG2 0LU Registered Manager: Ms Sue Halcomb	Tel: 0118 986 6700 Fax: 0118 986 6718 sue@abscore.co.uk www.absolutecare.co.uk	Domiciliary Care
Alina Homecare Suite 3, First Floor, 20-22 Richfield Avenue, Reading, Berkshire, RG1 8EQ	Tel: 0118 359 3222 reading@alinahomecare.com	Domiciliary Care
All Care Thames Valley Unit 4, Waltham Court, Milley Lane, Hare Hatch, Reading, RG10 9AA	Tel: 0118 957 2844 www.all-care.co.uk	Domiciliary Care
All Seasons Care Services Limited Unit 7, Minerva House, Calleva Park, Aldermaston, Reading, RG7 8NA Registered Manager Ms Samantha Aldridge	Tel: 0118 9821515 admin@allseasonscare services.co.uk https://www.allseasonscare services.com/	Domiciliary care/ supported living
Ambrose Adrian Healthcare 268 Bath Road; Regus Building, Slough, Berkshire SL1 4DX	Tel: 01753 607649 info@aacare ltd.com	Domiciliary Care
Apex Healthcare Services Ltd Suite 22, 62 Portman Road, Reading, Berkshire RG30 1EA	Tel: 0118 391 3542 admin@apexcare.info www.apexcare.info	Domiciliary Care, Live In care and community support
Apex Prime Care 47, Cheap Street, Newbury, RG14 5BX Registered Manager: Abby Brown	Tel: 0118 313 0090 www.apexprimecare.org	Domiciliary Care
Appleberry Care 23-25 High Street, Burnham, Slough SL1 7JD Registered Manager: Ms Cheryl Higgins	Tel: 01628 662123 Fax: 01628 666788 admin@appleberrycare.co.uk www.appleberrycare.co.uk	Domiciliary Care
Ark Home Healthcare 163 Preston House, High Street, Crowthorne, Berkshire RG45 7AF Registered Manager: Mrs Jennifwer Coates	Tel: 01344 750869 Fax: 01344 761127 yvonne.mavunga@arkhealth.co.uk www.arkhealth.co.uk	Domiciliary Care

Care Agency	Contact details	Client Group
Audley Care The Clock Tower, Templeton Road, Kintbury, Hungerford, Berkshire RG17 9AA Registered Manager: awaiting registration	Tel: 01488 687020 info@audleycare.co.uk www.audleyretirement.co.uk	Domiciliary Care
Baxters Homecare 4b, High Street, Slough, SL1 1EE Registered Manager: Mrs. Andrea Marie Baxter	Tel: 01753 701099	Domiciliary Care
Beeloved Home Care 35 Kingford Close, Woodley, Reading, Berkshire, RG4 5DT	Tel: 01183 275719 beeloved.homecare@yahoo.com www.beelovedcare.com	Domiciliary Care
Better Life Care Central Working Slough The Future Works, 2 Brunel Way, Slough, SL1 1FQ Registered Manager: Mr Noor Ali	Tel: 01753 314246	Domiciliary Care
Bloomfield Care Berkshire Manor House, office 3, Needham Suite, Howbery Park, Wallingford, OX10 8BA Registered Manager: Claire Truesdale	Tel: 01635 881013 admin.berkshire@bloomfield-care.com www.bloomfield-care.com/	Domiciliary Care
Blue Angel Care Limited 4 Richfield Place, 12 Richfield Avenue, Reading, Berkshire RG1 8EQ Registered Manager: Diana Szabo	Tel: 01189 952996 berkshire@blueangelcare.com www.blueangelcare.com	Domiciliary Care / Live-in Care
Blue Ribbon Community Care 3 Grove Road, Maidenhead, Berkshire SL6 1LW Registered Manager: Mr Cosen Sayi	Tel: 01628 626026 cosen@blueribbonhomecare.co.uk www.blueribbonhomecare.co.uk	Domiciliary Care
Bluebee Care Limited Office 292, 268 Bath Road, Slough, SL1 4DX Registered Manager: Dr Jeya Prathayini Balachandra		Domiciliary Care
Bluebird Care (West Berkshire) 17 Plantagenet House, Kingsclere Park, Kingsclere RG20 4SW Care Manager: Kelly Westwood Registered Care Manager: John Prendergast	Tel: 01635 36953 newbury@bluebirdcare.co.uk www.bluebirdcare.co.uk/newbury	Domiciliary Care/ Live-in Care
Bluebird Care (Reading & Wokingham) Beacontree Plaza, Gillette Way, Reading RG2 0BS Registered Manager: Miss Joanna McCluskey	Tel: 0118 986 3552 Fax: 0118 919 5100 reading@bluebirdcare.co.uk www.bluebirdcare.co.uk	Domiciliary Care
Bluebird Care (South Bucks & Slough) 31 Summers Road, Burnham, Bucks SL1 7EP Registered Manager: Miss Nicola Beadle	Tel: 01628 605797 Fax: 01628 668144 sbucks@bluebirdcare.co.uk www.bluebirdcare.co.uk	Domiciliary Care
Bluebird Care (Windsor & Maidenhead) Suite 8 Maple Court, Grove Park Business Estate, Maidenhead, Berkshire SL6 3LW Registered Manager: Miss Joanna McCluskey	Tel: 01628 566244 maidenhead@bluebirdcare.co.uk www.bluebirdcare.co.uk	Domiciliary Care
Bracknell Forest Borough Council Intermediate Care Services Time Square, Market Street, Bracknell RG12 1JD Registered Manager: Mrs Linda Wise	Tel: 01344 351500 Fax: 01344 351441 adult.services@bracknell-forest.gov.uk www.bracknell-forest.gov.uk	Domiciliary Care
Canary Care Services (Berkshire) Office 274, 200 Brook Drive, Green Park, Reading RG2 6UB Registered Manager: Mrs Monika Oliwa-Hussain	Tel: 0118 449 2728 contact@canarycare.org.uk rm@canarycare.org.uk	Live-in Care/Domiciliary Care

Home Care Agencies

Contact information

Care Agency	Contact details	Client Group
Care @ Home Newbury Ltd 33 Ashburton Road, Reading RG2 7PA Registered Manager: Mrs Avril Welch	Tel: 0118 9880 124 www.careathomeltd.co.uk	Domiciliary Care, Day Centres, Cleaning Services, Live in Care
Care 1st Homecare (Berkshire) 10 Wellington Business Park, Dukes Ride, Crowthorne, Berkshire, RG45 6LS Registered Manager: Mrs Sharon Harris	Tel: 0118 418 1012 berkshire@care-1st.co.uk www.care1sthomecare.co.uk	Domiciliary Care
Care in Your Home Ltd Premier Gate, Easthampstead Road, Bracknell RG12 1JS Registered Manager: Mrs Marion Sneller	Tel: 01344 567675 info@ciyh.co.uk www.ciyh.co.uk	Domiciliary Care
Care Outlook Ltd - Slough Extra Care Services Northampton Plac, 82 Northampton Avenue, Slough, SL1 3FT The Pines, Forest Close, Wexham Road, Wexham, Slough, Berkshire, SL2 4FJ Registered Manager: Ms Vicky Sumner	Tel: 01753 521918 Tel: 01753 539733	Extra Care
Care Partners Newbury Ltd 44 Bartholomew Street, Newbury RG14 5QA Registered Manager: Mrs Alyssia Lian Harris	Tel: 01635 581244 a.harris@carepartnersnewburyltd.co.uk www.carepartnersnewburyltd.co.uk	Domiciliary Care
Care Response Ltd 5/7 High Street, Sunninghill, Ascot, Berkshire SL4 9NQ Registered Manager: Mrs Diane Brown	Tel: 01344 876099 Fax: 01344 876171 diane@careresponse.co.uk www.careresponse.co.uk	Domicillary Care
Care Staff Services Ltd 10, Progress Business Centre, Whittle Pkwy, Slough SL1 6DQ Registered Manager: Miss Maria Wafa Arif Nominated individual: Mr Shakeel Ahmed Khan	Tel: 01628 660083 info@carestaffservices.com	Domiciliary Care
Careline Suite 2, Kings Lodge, 194 Kings Road, Reading RG1 4NH Registered Manager: Ms Lorraine Lucas	Tel: 0118 958 5858 Fax: 0118 958 2899 enquiries@carelineagency.co.uk www.carelineagency.co.uk	Domiciliary Care
Caremark (Slough & South Bucks) Unit G1, Ground Floor, Fairacres House, Dedworth Road, Windsor, Berkshire SL4 4LE Registered Manager: Ms Suki Dhillon	Tel: 01753 201116 suki.dhillon@caremark.co.uk www.caremark.co.uk	Domiciliary Care
Caremark (West Berkshire & Reading) 92b Audley Street, Reading, Berkshire RG30 1BS Registered Manager: Sarah Brookes	Tel: 0118 957 1155 westberksandreading@caremark.co.uk www.caremark.co.uk	Domiciliary Care / Live-in Care
Caremark (Wokingham) Suite 6, Market House, 19 - 21 Market Place, Wokingham, Berkshire RG40 1AP Operations Manager: Ravi Patel	Tel: 0118 978 4657 Fax: 0118 978 5318 ravi.patel@caremark.co.uk www.caremarkwokingham.co.uk	Domiciliary Care / Live-in Care
CareMatch Ltd CareMatch, 1a Brunel Rd, Salisbury SP2 7PU Registered Manager: Kelda Atherton	Tel: 0330 053 2225 enquiries@carematch.ltd www.carematch.ltd	Domiciliary Care / Live-in
Carewell Ltd 70 Meadow Road, Earley, Reading, Berkshire RG6 7EY Registered Manager: Ms Sarah-Jane Dulieu	Tel: 0118 977 2135 sarahdulieu@carewell.co.uk www.carewell.co.uk	Domiciliary Care

Home Care Agencies

Contact information

Care Agency	Contact details	Client Group
CCS Homecare Services Progress Business Centre, Unit 2, Whittle Park Way, Bath Road, Slough SL1 6DQ Registered Manager: Mr Abdul Sattar	Tel: 01628 600412 Fax: 01628 663520 info@comfortcareservices.com www.comfortcareservices.com	Domiciliary Care
Chilmington at Home Chilmington House, Westcote Road, Reading RG30 2ES Registered Manager: Ms Martine Dell	Tel: 0118 961 1219 mdell@chilmingtonhomes.co.uk www.chilmingtonhomes.co.uk	Domiciliary Care / Supported Living
Choice Supported Living East Linden House, Lime Walk, Bracknell, Berkshire RG12 9DY Registered Manager: Donna Walsh	Tel: 0203 195 0151 Fax: 01344 867 134 referrals@choicecaregroup.com www.choicecaregroup.com	Supported Living
Chrysalis Care Ltd 23c Horseshoe Park, Horseshoe Road, Pangbourne, Reading RG8 7JW Registered Manager: Mrs Rachael Bulpitt	Tel: 0118 942 9889 office@chrysaliscare.org www.chrysaliscareathome.org	Domiciliary Care Live-in care
Cohen Care Ltd 268 Bath Road, Slough, Berkshire SL1 4DX	admin@cohencare.co.uk	Domiciliary Care
Collaborative Health Care Ltd 126 Fairlie Road, Slough, SL1 4PY Registered Manager: Miss Lorraine Ringisai Chademunhu Nominated individual: Ms Tendai Idah Machiri		Domiciliary Care
Comfort Harmony Care Ltd 7 Sowerby Street, Thatcham, Berkshire, RG18 3GT Registered Manager name - Cordellia Chigumba	Tel: 07838076414 or 07506706119 catherine@comforttharmony.com or cordurion@yahoo.co.uk https://comforttharmony.com/	Adults aged 18-65 and Adults aged 65+
Complete Care Windsor Ltd Unit A4, Fairacres Industrial Estate, Dedworth Road, Windsor, Berkshire SL4 4LE Registered Manager: Mrs Beverley Buckner	Tel: 01753 622227 Fax: 01753 622299 info@completecarewindsor.com www.completecare-windsor.co.uk	Domiciliary Care
Concept Care Practice DCA 20 Cross Street, Reading RG1 1SN Registered Manager: Ms Dora Martin	Tel: 0118 957 4510 Fax: 0118 958 7880 advice@concept-care.co.uk	Domiciliary, Nursing & Social Care
Consultancy Care Ltd 19 Shepherds Lane, Bracknell RG42 2BN Registered Manager: Mrs Savita Nathu	Tel: 01344 305891 info@consultancycare.com www.consultancycare.com	Domiciliary Care
County Care Berkshire Ltd Medina Dairy House, Vale Road, Windsor, Berkshire SL4 5JL Registered Manager: Mrs Carolyn Jarvis	Tel: 01753 201180 info@cberkshire.com www.countycareberkshire.com	Domiciliary Care
County Carers Ltd Devonshire Place, New Road, Crowthorne, RG45 6NA Registered Manager: Mrs Eloise Wakeford	Tel: 0118 973 3302 enquiries@countycarers.com www.countycarers.com	Domiciliary Care
Creative Support Pelham House, Craven Dene, London Road, Newbury RG14 2FL Registered Manager: Ms Jacqui McDonald	Tel: 01635 38101/07966320418 http://www.creativesupport.co.uk	Supported Living
Crossroads Care (Reading) 14 Albury Close, Reading, Berkshire RG30 1BD Registered Manager: Mel Wheeler	Tel: 0118 945 4209 www.readingcrossroads.org	Domiciliary Care
Crossroads Care (Slough) The Corner House, 254A Farnham Road, Slough SL1 4XE Registered Manager: Mrs Trisha Young	Tel: 01753 525796 Fax: 01753 691201 info@sloughcrossroads.org.uk www.sloughcrossroads.org.uk	Domiciliary Care

Home Care Agencies

Contact information

Care Agency	Contact details	Client Group
Crossroads Care (West Berkshire) Broadway House, 4-8 The Broadway, Northbrook Street, Newbury, Berkshire RG14 1BA Registered Manager: Mrs Linda Larkin	Tel: 01635 30008 llarkin@oxfordshirecrossroads.org.uk www.oxfordshirecrossroads.org.uk	Domiciliary Care
Crossroads Care Wokingham Wokingham Community Hospital, Barkham Road, Wokingham, Berkshire RG41 2RE Registered Manager: Angela Walburga Deller	Tel: 0118 979 5324 Fax: 0118 979 5324 crossroads@wokingham10.orangehome.co.uk www.wokinghamcrossroads.org	Respite Breaks
D. Osteen Limited Oxford House, 12-20 Oxford Street, Newbury, RG14 1JB Registered Manager: Mrs Dhelliwe Ngonyama	Tel: 01635 917593/94 E-mail manager@d.osteentld.co.uk http://d.osteentld.co.uk/	Domiciliary care
Diamond Enablement 169 Greenham Business Park, Greenham, Thatcham, RG19 6HW Operations Manager: Sue Langridge	Tel: 01635 523410 info@diamondqualitycare.com www.diamondqualitycare.com	Day Centre for acquired Brain Injuries and multiple disabilities
Dimensions East Berkshire and Surrey First Floor 108, Venture House, Arlington Square, Downshire Way, Bracknell RG12 1WA Registered Manager: Mr Adam Nicholas Phillips	Tel: 0300 303 9001 www.dimensions-uk.org	Domiciliary Care
Dimensions Bracknell First Floor 106 - 108, Venture House, Arlington Square, Downshire Way, Bracknell, RG12 1WA Registered Manager: Mrs Victoria Williams	Tel: 0300 303 9029 www.dimensions-uk.org	Domiciliary Care
DVL Supported Living Services First Floor, Shear House, Petersfield Avenue, Slough, Berkshire, SL2 5DY Registered Manager: Donald Masimba Moses Mugaragumbo	Tel: 01753 536227 www.dvlrecruitment.co.uk	Homecare / Supported Living
E.C. Care Ltd Oakville Cottage, Oakley Green Road, Oakley Green, Windsor, Berkshire SL4 5UP Registered Manager: Mrs Eithne Martin	Tel: 01735 831746 Fax: 01753 831746 enquiries@eccare.co.uk www.eccare.co.uk	Domiciliary Care
Elegant Care Services 3 St Andrews Crescent, Windsor, Berkshire SL4 4EW Registered Manager: Mr Pravinsingh Boodoo	Tel: 01753 358510 info.elegantcare@gmail.com www.elegantcareservices.com	Domiciliary Care, Supported Living
Eleos Care Ltd 4 Reading Road, Pangbourne RG8 7LY Registered Manager – Niki Marshall	Tel: 0118 449 2456 hello@eleoscare.co.uk www.eleoscare.co.uk/	Domiciliary and Live in
Endurance Health Ltd 54 High Street, Slough, Berkshire, SL1 1EL Registered Manager: Mrs Vaida Elliott	Tel: 01753 57 0001 support@endurancehealth.co.uk www.endurancehealth.co.uk	Domiciliary Care
Eniro-care Ltd 17 King Walk, Didcot OX11 7PE Registered Manager: Gumisai Jofirisi	Tel: 07861368698 info@eniro-care.co.uk www.eniro-care.co.uk	Domiciliary Care
Enlightenment Care Services Office 2 Oundle Wharf, Station Road Oundle, Peterborough PE8 4DE	Tel: 01536 400460/07407374218 info@weareenlightenment.co.uk	
Eternal Homecare Limited 200 Brook Drive, Reading, RG2 6UB Registered Manager: Laila Mohamed	Tel: 0118 370 6025 info@eternalhomecare.co.uk www.eternalhomecare.co.uk	

Home Care Agencies

Contact information

Care Agency	Contact details	Client Group
Evelyn Grace Ltd 68 Acorn Gardens, Burghfield Common, Reading RG7 3GN Registered Manager: Mrs Emma Devenny	Tel: 0118 983 6368 care@evelyn-grace.co.uk www.evelyn-grace.co.uk	Domiciliary Care
FitzRoy Supported Living - Maidenhead Unit 1, Furze Platt Business Centre, Gardner Road, Maidenhead, Berkshire SL6 7PT Registered Manager: Ms Diane French	Tel: 01628 782595 services@fitzroy.org http://www.fitzroy.org	Domiciliary Care
Focus Support Ltd The Office, Dukes Villa, Livingstone Road Newbury, West Berkshire RG14 7FW Registered Manager Penny Jankowski	Tel: 01635 550039 Penny.jankowski@potens-uk.com www.potens-uk.com	Domiciliary Care for Elderly, Learning & Physical Disabilities
Gabriel's Angels Limited 1 Millars Brook, Molly Millars Lane, Wokingham Berkshire RG41 2AD Registered Manager: Jemma McGarry	Tel: 0118 332 0099 jemma@gabrielsangels.co.uk www.gabrielsangels.co.uk	Domiciliary Care
Gardiner's Nursing and Home Care 10 Church Street, Caversham, Reading RG4 8DZ Registered Manager: Mrs Krista Hallett	Tel: 0118 3347474 info@gardinernursing.co.uk www.gardinernursing.co.uk	Domiciliary care, Supported living
Global Care Ltd 9 Mackenzie Street, Slough, SL1 1XQ Nominated individual: Mr Atif Khan	Tel: (01753) 376171 jameel@global-care.co.uk	Domiciliary Care
Goldcrest Care Services Ltd 268 Bath Road, Slough, Berkshire, SL1 4DX Nominated Individual: Mr Mohammed Murtaza Nazir	Tel: 01753 299888	Domiciliary Care
GP Homecare Ltd 2 Windsor Square, Silver Street, Reading RG1 2TH Registered Manager: Kelly Byrne	Tel: 0118 957 4550 Fax: 0118 951 2614 kelly.byrne@radis.co.uk www.radis.co.uk	Domiciliary Care, Learning Disabilities, Children
GR Response Healthcare Ltd 2 Ashdown Close, Bracknell, RG12 2SE Registered Manager: Ms Beverly Allen	Tel: 01344 723144 management@goldenrose.co.uk www.goldenrose.co.uk	Domiciliary Care
Halcyon Home Care Oakleigh House, Altwood Close, Maidenhead, Berkshire SL6 4PP Registered Manager: Mr Paul Dunn-Sims	Tel: 01628 298262 paul@halcyonhomecare.co.uk www.halcyonhomecare.co.uk	Domiciliary Care
Harino Care Ltd Unit 10 Chiltern Enterprise Centre, Station Road, Theale, Reading RG7 4AA Registered Manager: Michael Lawes	Tel: 01189 306120 info@harinocare.com www.harinocare.co.uk	Dom Care and Live-in care
Helping Hands Homecare 4 The Courtyard, Denmark Street, Wokingham, Berkshire RG40 2AZ Registered Manager: Karyn MacKenzie	Tel: 0118 911 4365 www.helpinghands.co.uk	Domiciliary Care
Helping Hands Hungerford 127a High Street Hungerford RG17 0DL Branch Manager: Jady Starr	Tel: 01488 505746 Jady.Starr@helpinghands.co.uk www.helpinghandshomecare.co.uk/our-locations/hungerford/	Domiciliary Care, Live-in Care
Helping Hands Newbury 51 London Road Newbury RG14 1JN	Tel: 01635 959145 www.helpinghandshomecare.co.uk/our-locations/newbury/	Domiciliary Care, Live-in Care

Home Care Agencies

Contact information

Care Agency	Contact details	Client Group
Henley Care Ltd Henley Business Centre, Graffix House, Newtown Road, Henley on Thames, Oxon, RG9 1HG Registered Manager: Izabela Paluszkievicz T/A Rapita	Tel: 01491842915 Mob: 07849897052 info@henleycare.co.uk, izabela@henleycare.co.uk www.henleycare.co.uk	Domiciliary Care
Heritage Healthcare – Windsor Windsor Essex Lodge, 69 Osborne Road, Windsor SL4 3EQ Registered Manager: Carole Henderson	Tel: 01753 428028 care@windsor.heritagehealthcare.co.uk http://windsor.heritagehealthcare.co.uk/	Domiciliary Care
Home Helpers Care 25 The Nursery, Sutton Courtenay, Abingdon, OX14 4UX Registered Manager - Benn Thacker	Tel: 01235 848822 enquiries@homehelperscare.co.uk www.homehelperscare.co.uk	Domiciliary Care, Live-In Care and Complex Needs
Home Instead Abingdon, Didcot & Newbury Suite 8, The Courtyard, 2 London Road, Newbury, Berkshire RG14 1AX Registered manager: Jade Rose	Tel: 01635 017000 jade.rose@homeinstead.co.uk www.homeinstead.co.uk/abingdon-didcot-newbury/	Domiciliary Care, Live-In Care
Home Instead Ascot 8 Tanners Yard, London Road, Bagshot, Surrey GU19 5HD Registered Manager: Ms Kasia Nasiadka	Tel: 01276 903106 kasia.nasiadka@homeinstead.co.uk www.homeinstead.co.uk	Domiciliary Care
Home Instead Bourne End Unit D, Bourne End Business Park, Cores End Road, Bourne End, Bucks SL8 5AS Registered Manager: Mrs Jill Bitcheno	Tel: 01494 411268 www.homeinstead.co.uk	Domiciliary Care
Home Instead Maidenhead, Henley & Twyford Unit 5, Castle End Business Park, Ruscombe Berkshire RG10 9XQ Registered Manager: Jillian Bitcheno	Tel: 01628 299097 paul.johnson@homeinstead.co.uk www.homeinstead.co.uk/maidenhead	Domiciliary Care
Home Instead Reading 1st Floor, Elizabeth House, 20-24 School Road, Reading RG31 5AL Registered Manager: Tracey Pearce	Tel: 0118 909 9108 philip.keohane@homeinstead.co.uk www.homeinstead.co.uk/Reading	Domiciliary Care
Home Instead Windsor & Egham The Cottage, Marchamont House, 116 High Street, Egham, Surrey TW20 9HQ Registered Manager: Ms Laura Paterson-Moody	Tel: 01784 477854 laura.moody@homeinstead.co.uk www.homeinstead.co.uk	Domiciliary Care
House of Caring 19 Cedars Road, Maidenhead SL6 1RY Registered Manager: Annus Quresh	Tel: 07404 452 444 annus.qureshi@houseofcaring.co.uk www.houseofcaring.co.uk	
iCare 2018 Limited Unit C3, Weldale Street, Reading RG1 7BX	Tel: 01189 500777 Mob: 07908854274 icarelimited2018@outlook.com www.i-care2018.co.uk	Domiciliary Care
Imperial Breeze Healthcare South East 80 Baylis Road, Slough SL1 3PJ Registered Manager: Andrew Chikwanda	Tel: 01753 530359 andrew@impbreeze.co.uk	Supported living
Independence with Dignity Support Services Ltd 16 Oxford Street, Eddington, Hungerford, RG17 0ET Registered Manager: Donna Morley	Tel: 07429539046 iwdss@live.co.uk www.independencewithdignity.com	Domiciliary Care
Independent Supported Living & Disabilities Ltd 24 Ragstone Road, Slough, Berkshire, SL1 2PU Nominated Individual: Jay Godding	Tel: 01753 771122	Supported living

Home Care Agencies

Contact information

Care Agency	Contact details	Client Group
Ivy Care (Reading & Newbury) 8A Armour Road, Reading RG31 6HS Registered Manager: Miss Ingrida Savickaite	Telephone: 01183271160 reading@ivycare.org.uk; ingrida@ivycare.org.uk www.IvyCare.org.uk	Adults (18+), dementia care, eating disorders, learning disabilities mental health condition, physical disabilities, sensory impairments
Kcare Nursing Agency Coleridge House, 5-7 Park Street, Slough, Berkshire, SL1 1PE Registered Manager: Mr Peter Mukono	Tel: (01753) 525775 slough@kcarehealth.com www.kcarehealth.com	Domiciliary Care
Kcare Nursing Agency Sevens Bridges House, 19 Bridge Street, Reading RG1 2LS Registered Manager: Mr Peter Mukono	Tel: 0118 956 9922 pmukono@kcarehealth.com www.kcarehealth.com	Adult, Learning disabilities, mental health, supported living accommodation
Kharis Solutions Unit 9a, Albion House, Albion Close, Slough, Berkshire SL2 5DT Registered Manager: Mrs Paulina Mahalia Debrito	Tel: 0333 012 4016	Domiciliary Care
Kingwood Trust (Autism at Kingwood) 2 Chalfont Court, Chalfont Close, Lower Earley, Reading RG6 5SY Registered Manager: Sarah Shield	Tel: 0118 931 0143 Fax: 0118 931 1937 sarah.shield@kingwood.org.uk www.kingwood.org.uk	Domiciliary Care
Lady Elizabeth House Boyn Hill Avenue, Maidenhead, Berkshire SL6 4EP Registered Manager: Mrs Debra Shirley	Tel: 01628 635879 manager.ladyelizabeth@fremantletrust.org www.fremantletrust.org	Domiciliary Care
Loga Care Ltd The Hopkln, Bury Court, Bentley, Farnham GU10 5LZ Registered Manager: Ms Sona Stefanova	Tel: 01252 852100 care@logacare.com www.logacare.com	Live in Care
LovingAngels Care Ltd The Walled Garden, Mill Lane Calcot, Reading, Berkshire RG31 7RS Registered Manager: Moreblessings Chakafa	Tel: 0333 355 3126 admin@lovingangelscare.uk www.lovingangelscare.co.uk	Domiciliary Care
Lynwood Home Care Cedar Lodge, Lynwood Village, Sunninghill, Ascot, Berkshire SL5 0FG Registered Manager: Ms Carol Mayers	Tel: 01344 298174 carol.mayers@ben.org.uk http://www.ben.org.uk	Domiciliary Care
Mahogany Care Limited 79 Aysgarth Park, Holyport, Maidenhead, Berkshire SL6 2HQ Registered Manager: Mrs Vaanathy Dhillon	Tel: 07703 020567 dhillon11@btinternet.com	Domiciliary Care
Makai Care Limited 9 Hawley Mews, Reading RG30 2EY Registered Manager: Ms Yvette Curtis	Tel: 07825 180069 / 0845 269 0096 ylunga@makaicare.co.uk / customer.services@makaicare.co.uk www.makaicare.co.uk	Domiciliary Care
Match Options Ltd 246 Trelawney Avenue, Langley, Slough SL3 7UD Registered Manager: Ms Lucy Rumanura	Tel: 01753 548716 Fax: 01753 592542 slough@matchoptions.co.uk www.matchoptions.co.uk	Domiciliary Care
Mayfair Homecare First Floor, 35 Winchester Street, Basingstoke, Hampshire, RG21 7EE Registered Manager: Teresa Savage	Tel: 01256 474020 Newbury.Managers@mayfair-homecare.co.uk https://mayfair-homecare.co.uk	Domiciliary Care
Multi-Care Community Services Unit 5 Bellman Court, Great Knollys Street, Reading, RG1 7HN Registered Manager: Rachana Dhital	Tel: 0118 467 5838 rachana@mccs-reading.co.uk	Domiciliary Care

Home Care Agencies

Contact information

Care Agency	Contact details	Client Group
Mumby's Live-in Care The Ark, Wantage Road, Frilford, Oxfordshire OX13 5NY Registered Manager: Mrs Ann Mumby	Tel: 01865 391187 info@mumbys.com www.mumbys.com	Live-in Care
My Homecare Reading Suite 9, 20-22 Richfield Avenue, Reading RG1 8EQ	Tel: 0118 327 1430 info@my-homecare.co.uk www.my-homecare.co.uk	Domiciliary Care
Nanny Care Services Limited Spaces, Porter Building, 1 Brunel Way, Slough, SL1 1FQ Registered Manager: Mr Quam Fofovi Ahlin Nominated individual: Miss Fadumoikram Mohamed Hussein Dirsche		
Nest Homecare Claremont House, 70-72 Alma Rd, Windsor, Berkshire SL4 5AU Registered Manager: Roasheen Ahmed	Tel: 01753 847677 info@nesthomecare.com https://nesthomecare.co.uk	Domiciliary Care and Live-in Care
New Support Solutions Ltd Office 7, RISC, 35-39 London Street, Reading RG1 4PS Registered Manager: Mrs Esinam Mizen	Tel: 0118 933 2286 / 0118 950 0357 / 07939 021810 emizen@newsupportsolutions.co.uk www.newsupportsolutions.org.uk	Domiciliary Care
Noubles Healthcare Limited Oxford House, 12-20 Oxford Street, Newbury Berkshire RG14 1JB Registered Manager: Mrs Sandrine Nouble	Tel: 0333 577 8983 info@noubleshealthcare.co.uk	Domiciliary Care
Novus Care Limited - Reading 14 Beacon Tree Court, Gilette Way, Reading, RG2 OBS Registered Manager: Mrs Rebecca Burrows	Tel: 0118 986 3406	Domiciliary Care
NursePlus & Carer Plus UK 99 London Street, Reading RG1 4QA Registered Manager: Louise Hedley	Tel: 01189 584 441 reading@homecareplusuk.com	Domiciliary Care
Ontra Health Care Ltd 268 Bath Rd, Slough, Berkshire SL1 4DX Registered Manager: Tribute Nyoni	Tel: 07825 730847 tribute.nyoni@ontrahealthcare.co.uk	Domiciliary Care
Optalis Ltd Beeches Manor, Reading Road, Wokingham, Berkshire RG41 2AW Registered Manager: Ms Helen Woodland	Tel: 0370 192 4288 info@optalis.org www.optalis.org	Domiciliary Care
Optalis Ltd Alexandra Place, South Lake Crescent, Woodley Reading, Berkshire RG5 3QW Registered Manager: TBA	Tel: 03031 231301 info@optalis.org www.optalis.org	Domiciliary Care
Oracle Medical Care UK 7 Mackenzie Street, Slough SL1 1XQ Registered Manager: Ms Kubra Mirza	Tel: 01753 524242 info@oraclemedicalcare.co.uk www.oraclemedicalcare.co.uk	Domiciliary Care
People Matter Support Services 41 Anson Crescent, Whitley Wood, Reading RG2 8JT Registered Manager: Mr Bose Oladejo	Tel: 0118 375 7213 admin@peplemattersupport.co.uk www.peplemattersupport.co.uk	Supported Living
Poseidon Care Sequal House, The Hart, Farnham, Surrey GU9 7HW Registered manager: Kerry Wrightson	Tel: 01252 282 110 care@poseidon-gp.com www.poseidoncare.co.uk	Domiciliary Care / Live-in Care

Home Care Agencies

Contact information

Care Agency	Contact details	Client Group
Prestige Home Care Ltd 12 Less Close, Maidenhead, SL6 4NU Surjit Thandi	Office: 01628 560425 surjit.thandi@prestige-homecare.com	
Prestige Nursing & Care Bracknell Venture House, 2 Arlington Square, Downside Way, Bracknell RG12 1WA Registered Manager: Marta Wutke	Tel: 01344 393047 bracknell@prestige-nursing.co.uk www.prestige-nursing.co.uk	Domiciliary Care
Privilege Care Ltd 75 Harrow Road, Slough SL3 8SH Registered Manager: Mr Indraneelawarna Wijesinghe	Tel: 01753 548110 contact@privilegecare.co.uk www.privilegecare.co.uk	Domiciliary Care
Promedica24 UK Ltd 400 Thames Valley Park, Thames Valley Park Drive, Reading RG6 1PT Registered Manager: Ms Narbir Virk	Tel: 0118 321 4486 info@promedica24.co.uk www.promedica24.co.uk	Domiciliary Care
Purley Park Trust Ltd 12 Huckleberry Close, Purley-on-Thames, Reading, Berkshire RG8 8EH Registered Manager: Ms Roberta Detenon	Tel: 0118 942 7608 Fax: 0118 942 6671 larryg@purleyparktrust.org www.purleyparktrust.org	Domiciliary Care
Q1 Care Ltd Unit 7, The Old Mill Trading Estate, Reading Road, Pangbourne, RG8 7HY	Tel: 0118 932 3865 info@q1care.co.uk www.q1care.co.uk	Domiciliary Care / Live-in Care
Quality Care Providers Ltd 2 and 4, Alexander Road, Reading RG1 5PE Registered Manager: Mrs Osarumen Odiase	Tel: 0118 966 6832 Fax: 0118 966 6827 admin@qualitycareproviders.co.uk www.qualitycareproviders.co.uk	Learning Disabilities & Mental Health
RADIS Community Care (Reading) 2 Windsor Square, Silver Street, Reading RG1 2TH Registered Manager: Leah McCreery-Clarke	Tel: 0118 986 7891 Fax: 0118 944 2478 reading@radis.co.uk www.radis.co.uk	Domiciliary Care
Rainbow Social Care Ltd 1st Floor, Office No. 9, Innovation House, Molly Millars Close, Wokingham RG41 2RX Registered Manager: Mrs Zdislava Odiase	Tel: 0118 402 8923 rainbow.socialcare@googlemail.com www.rainbowsocialcare.com	Domiciliary Care
Realcare+ Limited 58 St Mary's Butts Reading Berkshire RG1 2LG Registered Manager: Mrs Elizabeth Edward-Osmond	Tel: 0118 466 0955 / Mob: 07779112086 info@realcareworld.com and placements@realcareworld.com www.realcareworld.com	Nursing Agency, Homecare, Supported Living, Outreach and Children Services
Rehability UK Community Ltd 41-43 St Georges Road, Reading, Berkshire, RG30 2RL Registered Manager: Anne Mayhew	Tel: 0118 965 4010 anne@rehabilityuk.co.uk	Domiciliary Care
Remedy Support and Recruitment Group Ltd 3-9 Albert Street, Slough, SL1 2BE Registered Manager: Miss Elizabeth Mwihaki Ndegwa		
Right at Home (Reading and Wokingham District) Twyford Business Units, Station Road, Twyford, Berkshire RG10 9TU Registered Manager: Leisa Bell	Tel: 0118 207 0600 twyford@rightathome.co.uk www.rightathome.co.uk/twyford	Domiciliary Care
Right at Home (Windsor, Maidenhead and Henley) Bridge View House, Ray Mead Rd Maidenhead, Berkshire SL6 8NJ Registered Manager: Sam Iqbal	Tel: 01628 200068 maidenhead@rightathome.co.uk www.rightathome.co.uk/maidenhead	Domiciliary Care

Home Care Agencies

Contact information

Care Agency	Contact details	Client Group
Royle Care Limited The Annex, 121 London Street, Reading RG1 4QA Registered Manager: Mr Ben Royle	Tel: 0118 9577460 enquiries@roylecare.co.uk www.roylecare.co.uk	Domiciliary Care
Sarah's Carers Sunrise Hill Yard, East Ilsley, Newbury, Berkshire RG20 7LY Registered Manager: Mrs Sarah Seaman	Tel: 01235 606200 info@sarahscarers.com www.sarahscarers.com	Domiciliary Care
Shine Health Care Recruitment Services Pvt Ltd 111 Whitby Road, Big Yellow Flex Offices, Slough, SL1 3DR Registered Manager: Ms Martha Assefa Lemma Nominated individual: Mr Phineas Chaita		
Sorelle Support Ashridge Manor, Forest Road, Wokingham RG40 5RB Registered Manager: Gemma Chard	Tel: 0118 966 4273 gemma@sorellesupport.co.uk www.sorellesupport.co.uk	Domiciliary Care
Superb Healthcare Ltd 45 Lea Close, Reading RG30 3NB	Tel: 0118 375 4194 On call: 0751 772 1262	Domiciliary Care & Supported Living
Support Horizons 3 The Courtyard, Denmark Street, Wokingham Berkshire RG40 2AZ Registered Manager: Terri Lazzari	Tel: 0118 989 3959 Fax: 0118 989 3330 terri.lazzari@support-horizons.co.uk www.support-horizons.co.uk	Domiciliary Care
SureCare (Reading & East Berkshire) 62 Portman Road, Reading RG30 1EA Registered Manager: Mr Mahipal Ande	Tel: 0118 959 5288 enquiries@surecarereading.co.uk www.surecarereading.co.uk	Domiciliary Care
Surecare Slough Ltd 31 Willoughby Road, Langley, Slough SL3 8JH Registered Manager: Mr Surjit Jandu	Tel: 01753 548876 Fax: 01753 540009 surecareslough@yahoo.co.uk www.surecare.co.uk/reading	Domiciliary Care
Sylviancare Bracknell 124 Access Business Centre, Willoughby Road RG12 8FB Registered manager: Gabriela Moldovan	Tel: 07850 196392 bracknell@sylviancare.co.uk www.sylviancare.co.uk	Domiciliary Care
Teonfa Ltd Victoria House, 14-26 Victoria Street, Luton, Bedfordshire LU1 2UA Thatcham office pending Registered Manager: Mrs Gloria Enimien Okpere	Tel: 01582 730591 tega@teonfacare.org www.teonfacaregroup.co.uk	Domiciliary Care
Thames Care Unit 6 Parkside Business Park, Reading, Berkshire RG5 4JB Registered Manager: Chris Spenceley	Tel: 0118 327 6961 chris.spenceley@thamescare.com www.thamescare.com	Domiciliary Care
Thamesfield at Home Wargrave Road, Henley-on-Thames, Oxfordshire RG9 2LX Registered Manager: Ms Diana Eitze	Tel: 01491 418133 Fax: 01491 575001 info@retirementvillages.co.uk www.retirementvillages.co.uk	Care Services only for residents of Thamesfield
The Homecare People The Overhangs, 59 Peach Street, Wokingham, Berkshire RG40 1XP Registered Manager: Sarah Hazelton	Tel: 01753 983333 sarah@thehomecarepeople.co.uk www.thehomecarepeople.co.uk	Domiciliary Care, Live in care
The Leading Care Company Baylis Business Centre, Stoke Poges Lane, Slough, Berkshire, SL1 3PB Registered Manager: Miss Abigail Rosemary Hope Canvin	Tel: (01753) 369977 tlc@theleadingcarecompany.co.uk	Domiciliary Care

Home Care Agencies

Contact information

Care Agency	Contact details	Client Group
The Link Nursing and Care Agency Unit 6, Forest Court, Oaklands Park, Wokingham, RG41 2FD Registered Manager: Mrs Sohila Mostofi	Tel: 01344 488155 email@linknursing.com www.linknursing.com	Domiciliary Care
Tonna Care Services Suite 63, Beacontree Plaza, Gillette Way, Reading RG2 OBS Registered Manager: Ms Jackie Dandridge	Tel: 0118 975 9222 Fax: 0118 975 9222 jackie.d@tonnacare.co.uk www.tonnacareservices.com	Domiciliary Care for Elderly, Learning & Physical Disabilities
Top Class Quality Services Ltd Office 6, 251 A33 Relief Road, Reading, Berkshire, RG2 ORR Registered Manager: Dr Ezra Chomete	Tel: 01189 596526 or 07456 421867 Email: info@topclassqualityservices.co.uk www.topclassqualityservices.co.uk	Live in care, respite, learning disabilities & mental health
Total Health Support & Training Services Suite 46, Beacontree Court, Gillette Way, Reading, Berkshire, RG2 OBS Registered Manager: Mrs Olajumoke Omoniyi	Tel: 0118 987 2035 info@totalhealthandtraining.co.uk www.totalhealthandtraining.co.uk	Domiciliary Care
VJ Carers Ltd 25 Boulton Road, Reading RG2 ONH	Tel: 0118 986 8394 vjcarers@hotmail.com	Domiciliary Care
Visiting Angels - South Oxfordshire, Berkshire and West Berkshire 13C Horseshoe Park, Pangbourne, Berkshire RG8 7JW Registered manager - Verity Carrington	Tel: 0118 214 5581 Southoxfordshire@visiting-angels.co.uk www.visiting-angels.co.uk/southoxfordshire	Domiciliary Care, live in care
Walfinch Windsor & Maidenhead Office 226, Porter Building, Brunel Way, Slough, SL1 1FQ Nominated individual: Mrs Leena Bhupesh Bector	Tel: 01753 983333	Domiciliary Care
Watershed Care Services Ltd Basepoint Business Centre, 377-399 London Rd, Camberley, GU15 3HL Registered Manager: Olayemi Bukola Olayanju	Tel: 01276 40998 Tel: 01276 23232 ola.olayanju@watershedcare.co.uk	Domiciliary Care
Whitestone Care Ltd 45 Montague Road, Slough SL1 3RP Registered Manager: Miss Obedingwa Dube	Tel: 0800 085 1254 info@whitestonecare.com www.whitestonecare.com	Domiciliary Care
WR Care Services 111Whitby Road, Slough, SL1 3DR Registered Manager: Miss Raluca Felicia Ionescu	info@wrcareservices.co.uk	Domiciliary Care
Your Ability - Reading 10 Southern Court, South Street, Reading RG1 4QS Registered Manager: TBA	Tel: 0118 902 7162 info@ability-housing.co.uk www.ability-housing.co.uk	Domiciliary Care
Your Ability - Slough 21 Sir Robert Mews, Cheviot Road, Langley, Slough SL3 8ND Registered Manager: Mrs Diana Najoli	Tel: 01753 583042 info@ability-housing.co.uk www.ability-housing.co.uk	Domiciliary Care
Your Choice Services (West Berks Mencap) The Slater Centre, Unit E, Hambridge Road Industrial Estate, Newbury, Berkshire, RG14 5SS Registered Manager: Michelle Greenfield	Tel: 01635 778125 info@wbmencap.org www.wbmencap.org	Domiciliary Care / Supported Living
Your Serenity Ltd Room 6, 74 Hambridge Road, Newbury, Berkshire, RG145TA Registered Manager: Maria Williams	Tel: 01635 524035 Email: enquiries@yourserenity.co.uk www.yourserenity.co.uk	Domiciliary Care

Home Care Agencies

Contact information

Homecare Agencies/Rehabilitation (Illness/Injury)

Care Agency	Contact details	Client Group
Short Term Support and Rehabilitation Team Town Hall, St Ives Road, Maidenhead, Berkshire SL6 1RF	Tel: 01628 621981 www.rbwm.gov.uk	Domiciliary Care, Rehabilitation (Illness/Injury)
Recovery Rehabilitation Reablement (RRR) Observatory House, 25 Windsor Road, Slough, Berkshire SL1 2EJ Nominated Individual: Mr Marc Gadsby	Tel: 01753 476590	Recovery, Rehabilitation, Reablement (Illness/Injury)

Community Services - Substance Abuse

Care Agency	Contact details	Client Group
Resilience (Windsor, Ascot, Maidenhead) Reform Road, Maidenhead, Berkshire SL6 8BY Registered Manager: Ms Geena Virdee	Tel: 01628 796733 Fax: 01628 683358 admin@resilience-rbwm.org.uk Website: cranstoun.org/service/resilience	Community Services – Substance Abuse
Turning Point Elliman Resource Unit, 27 Pursers Close (off Elliman Avenue), Slough, SL2 5DL Registered Manager: Ms Alison Finlay	Tel: 01753 692548 START@turning-point.co.uk http://wellbeing.turning-point.co.uk/slough/	Community Services – Substance Abuse
Via 1 Station Road, Newbury Berkshire RG14 7LP	Tel: 0300 303 4554 west.berkshire@viaorg.uk www.viaorg.uk/services/west-berkshire	Community Services – Substance Misuse

Hospice Support

Care Agency	Contact details	Client Group
Sue Ryder Duchess of Kent Hospice 22 Liebenrood Road, Reading, RG30 2DX	Tel 0118 955 0400 enquiries.berkshirewest@sueryder.org	Hospice support

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Our approach to elderly rehabilitation is rooted in compassion, personalised care, and a commitment to empowering individuals to live independently.

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- care home in-reach services

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“Quite simply, they gave my Dad new life. At 94, with a hip fracture, he was told at hospital he will never walk again. We called Bridge House Therapies on Thames, explained the situation, and immediately they understood and were positive, and then from the minute my Dad arrived they started working with him. It is not only their expertise, which is profound, but the personal dedication which they show. After a few weeks, my Dad was standing, and then walking holding onto bars. We can’t quite believe it. Anyone in our situation must contact these excellent people.”



WHY CHOOSE US

- Affordable and high quality service
- Proven patient outcomes
- No waiting list
- Convenience - we come to you
- One stop shop - multi-disciplinary
- Flexible visiting times

If you would like to refer yourself, a loved one or a patient to our physiotherapy, rehabilitation or occupational therapy services, please get in touch. We can take the referral over the phone or via email.

Telephone: **0333 011 3278**

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Enbridge House

Where caring matters

Enbridge House Care Home has been looking after the elderly for 33 years.

Established in November 1990, by sisters Karen Bolt-Lawrance and Mandy Plumb, the House boasts 17 beautifully decorated bedrooms with en-suite facilities. Set in the beautiful Berkshire countryside, the big manor house really is able to become a 'home-from-home' for all its residents. The Home is one of very few which are still independently owned and being a family business, the two directors are able to bring in Mandy's many years of nursing experience and balance that with Karen's finance background.

"Our home is family run and small, which in our opinion is what sets us aside from our

competitors. We know our residents inside out and our dedicated team of carers are all carefully selected by Mandy and myself. As owners of the business, we ensure that one of us, if not both are in the house every day of the working week (Mon-Fri), so any care or staffing issues can be dealt with immediately." – Karen Bolt-Lawrance

Enbridge House is very different to the larger care homes, it is able to operate with a less rigid routine and the Care Home's Manager, Claire Leech (RGN) ensures that the staff on duty work with a resident-led approach. Activities are structured around the residents, but there is a lot of listening to what each individual wants on that day and staff will then be mindful to facilitate this. Enbridge

House is fortunate to be able to keep their sole focus and support on the individual resident, and their individual care needs.

The house has flexibility to offer day care, short stay rehabilitation and long term care plans. Given its size, the home is usually operating a waiting list but available beds do become available from time to time.

If you are interested in visiting Enbridge House please contact the office on 01635 254 888 or visit our website www.enbridgehouse.co.uk. Enbridge House has recently joined Facebook, so you are able to find them on there if you search Enbridge House Care Home; the page is designed to give families an insight into the lives of the residents.

For further details of our home, please call for a brochure:

01635 254888 • klawrance@aol.com • www.enbridgehouse.co.uk

Enbridge House, Church Road, Woolton Hill, Newbury, Berkshire RG20 9XQ





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"I can't stress enough how much of a benefit it was to me to stay at a place like here. I was able to learn so much and they truly set you up with all the knowledge to head home and continue on your recovery. Big thank you to all the staff, I couldn't recommend this place enough."

- Former Rehabilitation Client



clientrelations@chdliving.co.uk



Bagshot Park Care Centre, London Rd, GU19 5HN



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For more information, or to discuss your care needs further, call us today on:

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